

## 729-2005 ADDENDUM 1

CONSULTING SERVICES FOR THE PREPARATION OF A BUSINESS PLAN TO ADDRESS THE IMPLEMENTATION OF A 3-1-1 MODEL OF CUSTOMER SERVICE AT THE CITY OF WINNIPEG

ISSUED: December 20, 2005 BY: Catherine Green TELEPHONE NO. (204) 986-4097

**URGENT** 

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 8 of Form A: Proposal may render your Proposal non-responsive.

## PART B – BIDDING PROCEDURES

Revise: B2.1 to read: The Submission Deadline is 4:00 p.m. Winnipeg time, January 6, 2006