

729-2005 ADDENDUM 3

CONSULTING SERVICES FOR THE PREPARATION OF A BUSINESS PLAN TO ADDRESS THE IMPLEMENTATION OF A 3-1-1 MODEL OF CUSTOMER SERVICE AT THE CITY OF WINNIPEG

ISSUED: January 4, 2005 BY: Catherine Green TELEPHONE NO. (204) 986-4097

<u>URGENT</u>

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 8 of Form A: Proposal may render your Proposal non-responsive.

PART D - SUPPLEMENTAL CONDITIONS

Revise **D18.3** (Addendum 2) as follows:

D18.3 The Contractor declares that it has no implementation agreement with and no partnership, ownership or any other interest in or by any potential 3-1-1 software provider, distributor or reseller or 3-1-1 software implementor or integrator and agrees that it shall forfeit all claims for payment or otherwise under this agreement if it should ever be established that this declaration is false and as well shall refund to the City any monies paid to the Contractor by the City under this agreement.