Corporate Finance Department
Materials Management Division **671-2009 ADDENDUM 1**

PROVISION OF SOCIAL COLLABORATION SOLUTION

ISSUED: September 22, 2009
BY: Ashley Sokal
TELEPHONE NO. (204) 918-1508

URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS
Template Version: Ar20070420

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 8 of Form A: Proposal may render your Proposal non-responsive.

PART B – BIDDING PROCEDURES

Delete Clause B20 in its entirety.

PART D – SUPPLEMENTAL CONDITIONS

Revise: **D10**.1 to read: The Contractor **should** achieve Total Performance by December 18th, 2009.

ADD   D15   INDEMNITY

D15.1   Notwithstanding C16, the Contractor shall save harmless and indemnify the City for damages caused by the negligence of the Contractor, their Subcontractors, employees or agents in the performance of the Work, including:

(a) damages for bodily injury including death;

(b) damages causing physical harm to real property and tangible personal property; and

(b) any other direct damages in an amount equivalent to the Contract value;

ADD   D16   MEDIATION

D16   Notwithstanding C21, if, at any time before the termination of the Contract, any dispute, difference or question shall arise between the City and the Contractor regarding the Work, then any such dispute difference or question my, with the consent of both parties be referred to mediation.

PART E – SPECIFICATIONS

Add: E1.3   The City of Winnipeg has two (2) current software programs. These programs: ActiveDirectory and PeopleSoft are not integrated, in all cases, to have a one to one relationship with each other.

Add: E1.4   The City fully utilizes seven (7) PRIs across approximately on hundred (100) contact centre agents and several more for specialized data and voice needs beyond the scope of the RFP.