



## 210-2013 ADDENDUM 2

### REQUEST FOR PROPOSAL FOR CASHIERING SOFTWARE SOLUTION PROCUREMENT AND IMPLEMENTATION

#### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO  
WHOEVER IS IN POSSESSION OF THE  
REQUEST FOR PROPOSAL**

ISSUED: July 4, 2013  
BY: Sanjiv Choudhry  
TELEPHONE NO. (204) 986-7210

**THIS ADDENDUM SHALL BE INCORPORATED  
INTO THE REQUEST FOR PROPOSAL AND  
SHALL FORM A PART OF THE CONTRACT  
DOCUMENTS**

Template Version: Ar20130301

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Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 9 of Form A: Proposal may render your Proposal non-responsive.

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#### **PART D – SUPPLEMENTAL CONDITIONS**

Add: D3.1

- (m) **“Remittance Processing”** refers to mailed in bills or remittance payments, usually with a check, for the purpose of updating the billing system
- (n) **“Batch Processing”** refers to closing an open batch of transactions by a cashier or remittance/batch office staff at the City

#### **PART E - SPECIFICATIONS**

Add: E3.6 Current Version: CCB: Software version 2.2 SP5, Database Oracle 11g, PeopleSoft: PeopleSoft Financials Software version 9.1

#### **Questions and Answers**

- Q1 The RFP mentions remittance processing (Workstations Peripherals 18d). Is this RFP for Cashiering only or should the response include software/hardware to take mail, and scan it all in automatically?
- A1 Refers to both. Please refer to Parts B3.1, E2.1 and E7.1**
- Q2 Can you please expand on what you mean by remittance processing and the business challenge you are hoping to solve?
- A2 Please refer to Addendum 2, Part D3.1 (m)**
- Q3 RFP response question 52 requires the ability to apply one or more taxes based on a payment type. By payment type do you mean tender type? If so, can you give an example of this?
- A3 Please refer to Part D3.1 (e) and D3.1 (h)**

Q4 RFP response question 69 references batch processing times. What batches do you want processed.

**A4 Please refer to Addendum 2, Part D3.1 (n)**

Q5 The RFP refers to 9 Workstations, but also requests 25 user licenses. Could you explain the differences? More specifically we would like to understand the number of physical cashiering workstations that you will be deploying and the number of locations/buildings across the City that will be home to these workstations.

**A5 Please refer to Parts B3, E2 and E5**

Q6 What parking application does the City use?

**A6 Not Applicable to this Contract**

Q7 Is this application also used for residential parking permits?

**A7 Not Applicable**

Q8 Just to clarify, does Winnipeg use the PeopleSoft AR module to invoice customers?

**A8 Not Applicable to this Contract**

Q9 RFP Questions 65 and 66 refer to other system integrations. Does the City want to include integrations to these systems and parking to be included in our pricing?

**A9 No.**

Q10 Could the City identify all systems that we will be required to integrate with as part of the Project? For each system, please identify the solution name, current version, company, and purpose of integration.

**A10 Please refer to Form B, Section B3.1, E2.1, E3, E7.1 and E8.1 and Addendum 2 above.**

Q11 RFP response question 38 discusses refunds. Is this referring to refunding a transaction in the same day or do you give refunds for previous day transactions?

**A11 Both. For same day or any previous day transactions.**

Q12 RFP response question 67 asks about integration with a video security system. Can you expand on what type of integration you would like with a video security system?

**A12 Ability to identify customers and match them to the transactions being displayed in the video.**