Corporate Finance Department

Materials Management Division

919-2015 ADDENDUM 3

REQUEST FOR INFORMATION FOR THE WINNIPEG FIRE PARAMEDIC SERVICE REPLACEMENT COMPUTER AIDED DISPATCH SYSTEM

ISSUED: November 13, 2015
BY: Joe Kowal
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URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR INFORMATION

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR INFORMATION

Template Version: Ar20150806

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Information, and be governed accordingly. Acknowledge receipt of this Addendum in Paragraph 4 of Form A: Information Application.

QUESTIONS AND ANSWERS

Q1   Can you describe (at a high level) the current process/workflow for billing for both applicable EMS and Fire event types.

A1   Fire billing is done manually at this time. For EMS billing the CAD data is audited against the Zoll ePCR data as part of a custom billing solution. The billing rules associated with determining what is billable generally come from the ePCR data as opposed to the CAD data. Any billing solutions available as part of the Respondent's response should be described, including any interfaces that are available.