

## 1057-2017 ADDENDUM 1

### SUPPLY, DELIVERY AND INSTALLATION OF VOICE OVER INTERNET PROTOCOL (VOIP) SYSTEM

#### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL**

ISSUED: December 7, 2017  
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**THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS**

Template Version: Ar20160708

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**Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 9 of Form A: Proposal may render your Proposal non-responsive.**

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#### **PART B – BIDDING PROCEDURES**

Revise: B12.1 to read:

B12.1 Proponent should complete Non-Mandatory Requirements, making all required entries.

- (a) Provide Softphones support;
- (b) Support Calls encryption;
- (c) Should make sure that the VoIP system is Expandable to future off-site locations;
- (d) Include at least 2 seats (up to 5) of official training and certification on CISCO (or equivalent in accordance with B7) VoIP for WPS and at least 2 seats (up to 5) for WFPS;
- (e) Should configure WPS and WFPS Systems to support 4 digits dialing with all other City departments; and
- (f) Should assist in ordering, configuring and implementing redundant SIP service.

#### **PART D – SUPPLEMENTAL CONDITIONS**

Revise: D2.6 to read:

D2.6 The City intends to have this system installed, configured and going live within one year from the date of award.

Replace: D4.11(c) to read:

D4.11(c) be responsible for creating the database for Pseudo ANI for phone location recognition within the HQ building under the Contractor's directions;

Revise: D4.12(c) to read:

D4.12 WPS team shall:

D14.12.1 be configuring existing WPS switches for Pseudo ANI Database creation purposes as required by the Contractor;

D14.12.2 be installing the Softphone client software on WPS PCs;