

# 511-2019 ADDENDUM 4

## RECREATION MANAGEMENT SYSTEM

# **URGENT**

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE REQUEST FOR PROPOSAL

ISSUED: 2019-12-23 BY: Jennefer Larsen TELEPHONE NO. 204 – 470-7864

THIS ADDENDUM SHALL BE INCORPORATED INTO THE REQUEST FOR PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 9 of Form A: Proposal may render your Proposal non-responsive.

## **QUESTIONS AND ANSWERS**

Q1: What are the technical specifications for the Vie Technology Gatekicker identified in D2.7?

#### A1:

## Specifications 5 4 1

Power:

Supplied from the computer USB cable

Communication:

Virtual COM port over USB 150 to 19200 Baud – Operation

2400 Baud, 8 Bits, No Parity, One Stop Bit - Programming

## Programming:

Flash memory has a minimum 1000 program cycles.

Gate time minimum: 00.1 seconds Gate time maximum: 99.9 seconds

Factory default programmed time: 01.0 seconds

All commands must be in lower case

## Switching capability:

100 V absolute MAX voltage

3 Amp switching

5 Amp pulse

- Q2: In relation to E2.4 Line 113, what example can you provide for as when a scan is due to an entry error at the staff interface?
  - A2: One example might be where a customer accidentally scans twice for a single visit. Another example might be where a customer experienced a pool fouling and wants the visit voided.

- Q3: In relation to Part C, Non-Mandatory Requirements 181, what examples and details can you provide regarding 'Additional comments' and 'Further comments'?
  - A3: Additional comments describe information about the activity date/time/location/description/equipment, added during activity building. Further comments are the same as additional comments but added as edits to the activity before opening for enrollment.
- Q4: In E2.4 Requirements, Line 19, when is a liability waiver issued? Can you clarify what is meant by 'signed online?' And will there be an expectation for members to sign on behalf of another member?
  - A4: Liability waivers are required once, for a membership, and may be required per item for activity enrollments, at the time of purchase. It is current practice to indicate a customer signed online by requiring a checkbox indicator be completed. In the case of family account purchases, the purchaser will consent per item for activity enrollments for each family member listed on the account by checking off the appropriate box(es).
- Q5: In E2.4 Requirements, Line 99, can you clarify the difference between percentage per item charged and percentage of customer paid portion with an example?
  - A5: An example is where a scholarship might have been used to pay a portion of the item charged.