



## 9-2020 ADDENDUM 2

### SUPPLY AND DELIVERY OF RELOADABLE SMART CARDS

#### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO  
WHOEVER IS IN POSSESSION OF THE  
TENDER**

ISSUED: February 5, 2020  
BY: **Les Remillard**  
TELEPHONE NO. 204 986-7346

**THIS ADDENDUM SHALL BE INCORPORATED  
INTO THE TENDER AND SHALL FORM A PART  
OF THE CONTRACT DOCUMENTS**

Template Version: A20190115

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**Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Tender, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid may render your Bid non-responsive.**

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#### **QUESTIONS AND ANSWERS**

- Q1: Is Winnipeg Transit expecting to take the entire quantity of 225,000 cards all at once?
- A1: No, the City will order inventory as required
- Q2: If not, what is the expected MOQ (Minimum Order Quantity) that you will be taking?
- A2: Approximately 40,000-80,000 cards possibly twice per year (depending on existing inventory levels).
- Q3: Was there a substitution approved? If so, can you please share the information?
- A3: There is no approved substitution at this time.
- Q4: Aside from the Non-Reloadable Smart Card which uses the Mifare Ultralight C, can you confirm that the chip type required, for all other cards, is a Mifare Desfire EV1 4K – 7 byte?
- A4: Yes the reloadable card is a Mifare Desfire EV1 4K.
- Q5: Once the Purchase Order is received, what is your expected delivery time?
- A5: In the past, we have experienced from production to delivery, a 5-to 8 week time period after a PO is issued. As stated in the Bid Op D9.2:
- D9.2 The Contractor shall confirm each delivery with the Contract Administrator or his/her designate, at least two (2) Business Days before delivery.
- Q6: On page 1 of 3 of the specifications, section E2.7 Reloadable Smart Card Specifications, under the Material section, the required material indicates that it is PETG/PVC. Is this for the all types of smart cards including the ECO- Reloadable Smart Cards?
- A6: Yes.
- Q7: Who is the system integrator?
- A7: Genfare
- Q8: Will the Contractor be responsible for the software integration using Keys Exchange from the system integrator?
- A8: Yes.

Q9: If a Key Exchange is required, what is the procedure used by Winnipeg Transit?

A9: New Keys would have to be provided by our contractor of the system.(this has not been a concern thus far).

Q10: Is the printing material for the ECO-Reloadable Smart Cards the same as the other card which is PETG/PVC?

A10: Yes, the Eco card is the same as our Full Fare desire card, the word Eco is just a naming convention for a different client using the same Full fare card. As an example, if we ordered 50,000 full fare cards and 10,000 Eco cards we really are ordering 60,000 full fare cards. The difference is we need to separate a batch of cards as Eco cards using a separate x-ref file.

Q11: Who is your current card provider?

A11: Magna -Data

Q12: Do you require that the chip be a NXP product or can it be another manufacturer's like Infineon?

A12: We have only used an NXP chip. Requests for approval of a substitute will be considered in accordance with B6.