



## 749-2025 ADDENDUM 3

### IMPLEMENTATION SERVICES FOR ORACLE CUSTOMER CARE AND BILLING UPGRADE

#### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO  
WHOEVER IS IN POSSESSION OF THE  
BID/PROPOSAL**

ISSUED: October 16, 2025  
BY: Andrea Chan  
TELEPHONE NO. 204 471-0736

**THIS ADDENDUM SHALL BE INCORPORATED  
INTO THE BID/PROPOSAL AND SHALL FORM  
A PART OF THE CONTRACT DOCUMENTS**

Template Version: Add 2024-02-01

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**Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.**

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#### **SCHEDULE B – HIGH LEVEL BUSINESS GOALS**

**Delete:** RM.F.01.006, RM.F.01.007, RM.F.01.008 from B1.6