16.2. Combined full system Availability			
(a) The platform included in the Bid Solution meets the 99.95% availability for 50% capacity criteria for the full systems including VoiceXML, TTS and ASR functionality as defined in Section: E2.5.1			

☐ No	☐ Yes		
	(i) Method by which availability is achieved? *See PART E - SPECIFICATIONS: Section E2.5.1(c)*		
Bid Solution does not meet mandatory requirement.	Redundant hot-spare	☐ No	☐ Yes
	Parallel production systems	☐ No	☐ Yes
	Other	☐ No	☐ Yes

(b) Description of measures to assure the Bid Solution achieves availability criteria
If additional space is required for this response, separate page(s) may be attached to Form B: Bid Solution Description and Prices Extended Descriptions referencing "Item: 16.1(b)"

(c) Bidder confirms that all price and quantity information contained in Form B: for the Bid Solution include all hardware, software and licenses required to achieve the VoiceXML Interpreter and Speech Synthesis Availability defined above.	
☐ No *Bid Solution does not meet mandatory requirement.*	☐ Yes

⇩ 17. Platform Evaluation