



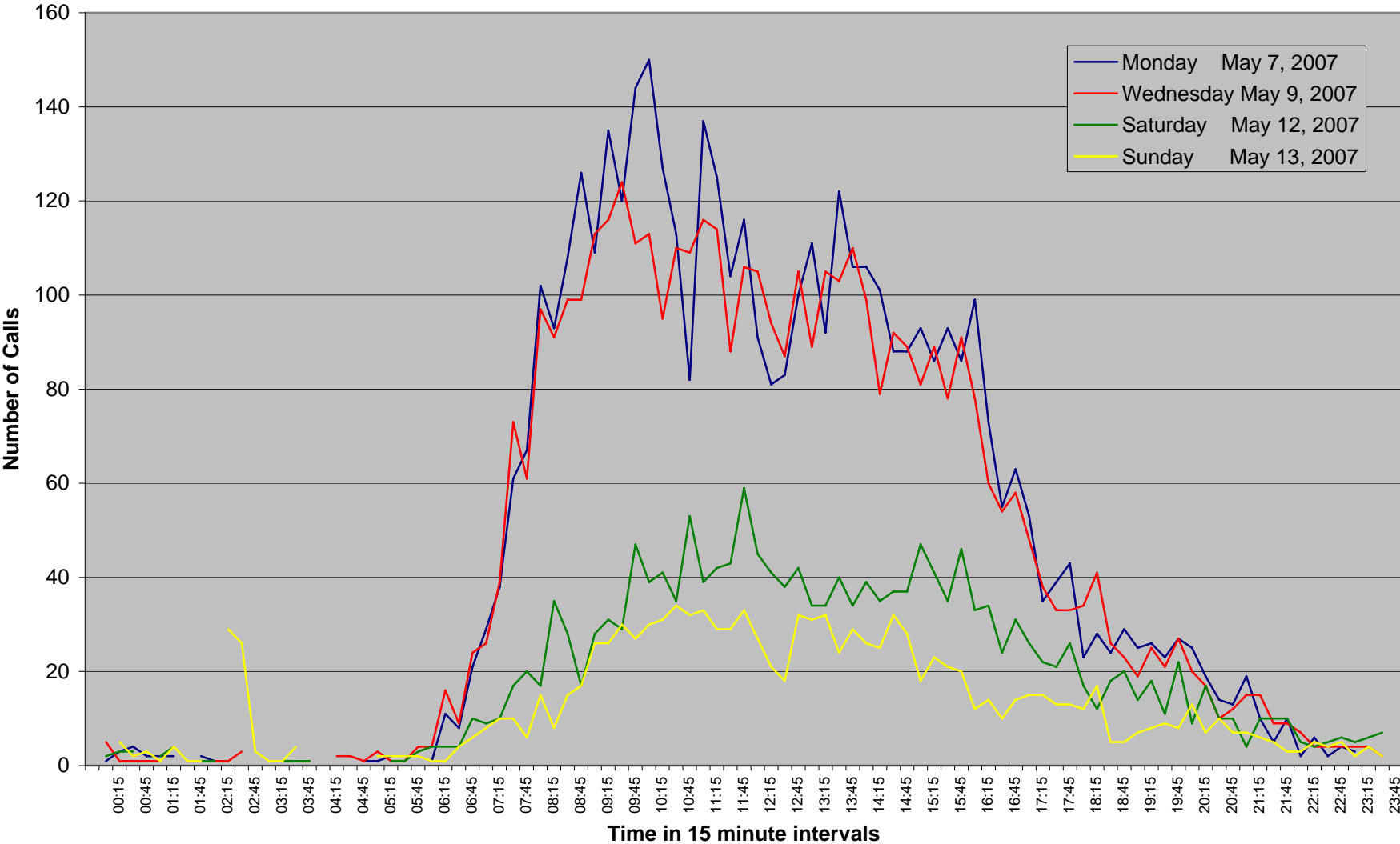
**THE CITY OF WINNIPEG**

# **REQUEST FOR PROPOSAL**

**RFP NO. 192-2008**

**APPENDIX A – SAMPLE CALL DISTRIBUTION**

Number of Calls Offered by 15 Minute Intervals for 24 Hours (Calgary 311)



		<b>NUMBER OF CALLS OFFERED BY 15 MINUTE INTERVALS FOR 24 HOURS (CALGARY 311)</b>					
Time	Monday 7, 2007	May	Wednesday May 9, 2007	Saturday 12, 2007	May	Sunday 13, 2007	May
00:00		1	5		2		
00:15		3	1		3		5
00:30		4	1		3		2
00:45		2	1				3
01:00		2	1		2		1
01:15		2			4		4
01:30							1
01:45		2			1		1
02:00		1	1		1		
02:15			1				29
02:30		3	3		2		26
02:45							3
03:00		3	1		1		1
03:15					1		1
03:30		2	1		1		4
03:45			1		1		
04:00		1					
04:15			2		2		1
04:30			2				
04:45		1	1		1		
05:00		1	3				2
05:15		2	1		1		2
05:30			1		1		2
05:45			4		3		2
06:00		1	4		4		1
06:15		11	16		4		1
06:30		8	9		4		4
06:45		21	24		10		6
07:00		29	26		9		8
07:15		38	39		10		10
07:30		61	73		17		10
07:45		67	61		20		6
08:00		102	97		17		15
08:15		93	91		35		8
08:30		108	99		28		15
08:45		126	99		17		17
09:00		109	113		28		26
09:15		135	116		31		26
09:30		120	124		29		30
09:45		144	111		47		27
10:00		150	113		39		30
10:15		127	95		41		31
10:30		113	110		35		34
10:45		82	109		53		32
11:00		137	116		39		33
11:15		125	114		42		29

		<b>NUMBER OF CALLS OFFERED BY 15 MINUTE INTERVALS FOR 24 HOURS (CALGARY 311)</b>					
Time	Monday 7, 2007	May	Wednesday May 9, 2007	Saturday 12, 2007	May	Sunday 13, 2007	May
11:30		104	88		43		29
11:45		116	106		59		33
12:00		91	105		45		27
12:15		81	94		41		21
12:30		83	87		38		18
12:45		100	105		42		32
13:00		111	89		34		31
13:15		92	105		34		32
13:30		122	103		40		24
13:45		106	110		34		29
14:00		106	99		39		26
14:15		101	79		35		25
14:30		88	92		37		32
14:45		88	89		37		28
15:00		93	81		47		18
15:15		86	89		41		23
15:30		93	78		35		21
15:45		86	91		46		20
16:00		99	78		33		12
16:15		73	60		34		14
16:30		55	54		24		10
16:45		63	58		31		14
17:00		53	48		26		15
17:15		35	38		22		15
17:30		39	33		21		13
17:45		43	33		26		13
18:00		23	34		17		12
18:15		28	41		12		17
18:30		24	26		18		5
18:45		29	23		20		5
19:00		25	19		14		7
19:15		26	25		18		8
19:30		23	21		11		9
19:45		27	27		22		8
20:00		25	20		9		13
20:15		19	17		17		7
20:30		14	10		10		10
20:45		13	12		10		7
21:00		19	15		4		7
21:15		10	15		10		6
21:30		5	9		10		5
21:45		10	9		10		3
22:00		2	7		5		3
22:15		6	4		4		5
22:30		2	4		5		4
22:45		4	4		6		5

<b>NUMBER OF CALLS OFFERED BY 15 MINUTE INTERVALS FOR 24 HOURS (CALGARY 311)</b>				
<b>Time</b>	<b>Monday May 7, 2007</b>	<b>Wednesday May 9, 2007</b>	<b>Saturday May 12, 2007</b>	<b>Sunday May 13, 2007</b>
23:00	3	4	5	2
23:15		4	6	4
23:30	1	2	7	2
23:45				
<b>Total</b>	<b>4482</b>	<b>4234</b>	<b>1783</b>	<b>1218</b>