

FORM A: PROPOSAL
(See B8)

1. Contract Title MAINTENANCE AND SUPPORT OF THE WATER AND WASTE DEPARTMENT SUN/CC&B BILLING SYSTEM PROJECT ENVIRONMENTS

2. Bidder

Name of Bidder

Street

City

Province

Postal Code

Facsimile Number

(Mailing address if different)

Street or P.O. Box

City

Province

Postal Code

The Bidder is:

(Choose one)

a sole proprietor

a partnership

a corporation

carrying on business under the above name.

3. Contact Person

The Bidder hereby authorizes the following contact person to represent the Bidder for purposes of the Proposal.

Contact Person

Title

Telephone Number

Facsimile Number

4. Definitions

All capitalized terms used in the Contract shall have the meanings ascribed to them in the General Conditions and D3.

5. Offer

The Bidder hereby offers to perform the Work in accordance with the Contract for the Price(s), in Canadian funds, set out on Form B: Prices, appended hereto.

6. Execution of Contract

The Bidder agrees to execute and return the Contract no later than seven (7) Calendar Days after receipt of the Contract, in the manner specified in C4.1.

7. Commencement of the Work The Bidder agrees that no Work shall commence until he is in receipt of a notice of award from the Award Authority authorizing the commencement of the Work.

8. Contract The Bidder agrees that the Request for Proposal in its entirety shall be deemed to be incorporated in and to form a part of this offer notwithstanding that not all parts thereof are necessarily attached to or accompany this Proposal.

9. Addenda The Bidder certifies that the following addenda have been received and agrees that they shall be deemed to form a part of the Contract:

No.	_____	Dated	_____
	_____		_____
	_____		_____

10. Time This offer shall be open for acceptance, binding and irrevocable for a period of forty-five (45) Calendar Days following the Submission Deadline.

11. Signatures The Bidder or the Bidder's authorized official or officials have signed this _____ day of _____, 20_____.

Signature of Bidder or
Bidder's Authorized Official or Officials

(Print here name and official capacity of individual whose signature appears above)

(Print here name and official capacity of individual whose signature appears above)

FORM B: PRICES
(See B9)

**MAINTENANCE AND SUPPORT OF THE WATER AND WASTE DEPARTMENT SUN/CC&B BILLING
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UNIT PRICES

Total Budget \$135,000.00

ITEM NO.	DESCRIPTION	SPEC. REF.	UNIT	APPROX. QUANTITY	UNIT PRICE	AMOUNT
1.	Hourly Rate	E1	Hour	800		
2.	Any other additional cost required to complete the Work of the Contract	B9.1(b)	lot	1		
<p>TOTAL BID PRICE (GST and MRST extra) (in figures) \$ _____</p> <p>(in words) _____</p> <p>_____</p>						

Name of Bidder

FORM N: BIDDER QUALIFICATIONS QUESTIONNAIRE

(See B10)

**MAINTENANCE AND SUPPORT OF THE WATER AND WASTE DEPARTMENT SUN/CC&B BILLING
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The Bidder must complete the following table defining their relevant experience with the required products. Bidders are encouraged to complete the following section thoroughly as this information will be used to evaluate Bidders for selection

BIDDER EXPERIENCE

The Bidder should be familiar with Oracle Solaris v10 on SPARC hardware by:

- Having performed Oracle Solaris installations
- Having performed advance system administration
- Having applied industry security practices for Solaris environments
- Having built array volumes, defining and mounting raw devices, defining slices and building UFS and ZFS structures
- Having developed scripts in Korn, Bourne, and C shells while interacting with the standard command inputs and outputs
- Having experience using Solaris UNIX commands to execute complex single line ad-hoc commands using redirection and pattern matching to perform file manipulation, comparisons and differences
- Having knowledge of conversion utilizing UTF-8, ISO 8859 and WINWEMS1252 character set encoding.
- Having created and maintained scheduled operations and daemons for the purposes of supporting the system and the applications it hosts
- Having developed promotion and demotion processes for files in an multi-staged environment
- Having developed and managed a variety of backup processes

Bidder response

The Bidder must outline their experience with the use of Solaris Containers by:

- Documenting their ability to manage global versus non-global zones and resource pools
- Documenting their knowledge of what resources are shared and which are unique to each container.
- Documenting their experience in having implemented a methodology around cloning containers.
- Documenting their experience in container recovery and restoration processes.

Bidder Response

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(See B10)

**MAINTENANCE AND SUPPORT OF THE WATER AND WASTE DEPARTMENT SUN/CC&B BILLING
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The Bidder should be familiar with Oracle CC&B product by

- Having knowledge of the core data schema and key entities that comprise the application.

Bidder response

The Bidder should be familiar with Oracle Database by:

- Having experience with version 10gR2 or greater
- Having experience administering, installing and configuring large sized databases in a Unix based environment.
- Having experience implementing Oracle backup and recovery procedures and supporting mechanisms to be able to restore data services to a point in time.

Having experience maintaining multiple development database environments with various versioning by applying service packs and patches to various levels.

- Having experience administering Oracle database multi-homed environments and single home multi instance databases.
- Having experience with performance management and configuration.

Bidder Response

The Bidder should be familiar with Pitney Bowe's DOC1 by:

- Having the ability to install and configure DOC1 and SortStream products along with data reference updates.
- Being able to maintain and modify scripts used for DOC1 Generate processes.
- Having experience with special character injection and replacements methods in the generate process.
- Having knowledge of the variety of steps involved in transforming record extracts into various print streams.

Bidder response

FORM N: BIDDER QUALIFICATIONS QUESTIONNAIRE

(See B10)

**MAINTENANCE AND SUPPORT OF THE WATER AND WASTE DEPARTMENT SUN/CC&B BILLING
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The Bidder should be familiar with Pitney Bowe's CODE1 Plus Canadian by:

- Having installed and configured reference updates.
- Having produced accuracy reports
- Having configured CODE1 interactive session
- Having knowledge of Pitney Bowes Dispatcher interaction with CODE1.

Bidder Response

The Bidder should document any other relevant experience

- Using Perl and Java
- Using Oracle Configuration Lab
- Using Oracle Business Intelligence
- Using FTP and SSH over remote shell sessions.
- Providing technical assessments on hardware and storage growth.

Bidder Response

In addition to this complete list, the Bidder must provide references which are most similar to the proposed solution

Name of Bidder

FORM N: BIDDER QUALIFICATIONS QUESTIONNAIRE

(See B10)

**MAINTENANCE AND SUPPORT OF THE WATER AND WASTE DEPARTMENT SUN/CC&B BILLING
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Please complete the reference table below

REFERENCE

Organization name	
Location of installation	
Contact name	
Contact title	
Contact email address	
Customer base	
Services provided	
Implementation date	
Brief description of the engagement	

REFERENCE

Organization name	
Location of installation	
Contact name	
Contact telephone number	
Contact email address	
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<hr/> Name of Bidder	