

Department - Service - Asset matrix				
Department	Service	Sub-Service	TCA Data	Asset Registry Data
Assessment and Taxation	Assessment, Taxation & Corporate	Assessment and Taxation Corporate	Not in Scope	
Audit	Council Services	Auditing	Not in Scope	
CAO	Organizational Support Services	Chief Administrative Offices Communications	Not in Scope	
CFO - Corporate Finance	Organizational Support Services	Financial Management	Responsible to manage PeopleSoft - TCA data	Insurance Branch has an asset registry for asset across the City that are insured
City Clerks	Council Services	Mayor and Council	Not in Scope	
		Archives-City Clerks	Corporate Finance - PeopleSoft	Facility asset information with PP&D - Municipal Accommodations
		Elections-City Clerks Citizen Access and Appeals Council Support-City Clerks Executive Support	Not in Scope	
Community Services	Recreation	Arenas Aquatics Programs Ice Skating Recreation Programs Casual Facility Use Community Centres	Corporate Finance - PeopleSoft	Facility asset information with PP&D - Municipal Accommodations
	Community Liveability	Community Health Inspection Community By-law Enforcement Bicycle Recovery Citizen Crisis Response Social Grants		
	Libraries	Library Circulation Library Information Children's Library		
Corporate Support Services	Contract Center 311	Contact Centre 311	Corporate Finance - PeopleSoft	Asset Registry Data
	Organizational Support Services	Human Resource Management Info Technology Management Production Services		
Fire & Paramedic	Fire and Rescue Response	Fire & Rescue Response Fire Investigation	Corporate Finance - PeopleSoft	Facility asset information with PP&D - Municipal Accommodations
	Fire and Injury Prevention	Fire & Injury Prev Education Fire Inspection		
	Medical Response	Medical Response Medical Transfers		
	Disaster Preparedness & Resp	Disaster Preparedness & Response		
Legal Services	Organizational Support Services	Legal Services	N/A	
Planning Property and Development	City Planning	Area Dev & Renewal Planning City-wide Long Range Planning	Corporate Finance - PeopleSoft	Facility assets and Riverbank assets
	Neighbourhood Revitalization	Community Development Housing Initiatives		
	Dev Approvals, Bldg. Permits & Inspections	Res Dev Approvals & Inspection Com Dev Approvals & Inspection		
	Economic Development	Economic Development		
	Heritage Conservation	Heritage Conservation		
	Property Asset Management	Municipal Accommodations Pool Facilities Arena Facilities Recreation Centres Community Centre Facilities Land and Property		
	Cemeteries	Cemeteries	Facilities assets with PP&D	
Police	Police Response	Police Response Contract Policing Crime Investigation Police Training	Corporate Finance - PeopleSoft	Facilities assets with PP&D
	Crime Prevention	Community Policing Street Lighting Park Patrol Crime Prevention Initiatives		
	Traffic Safety & Enforcement	Traffic Safety-Automated Traffic Safety-Officer Traffic Safety-Division		

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Department	Service	Sub-Service	TCA Data	Asset Registry Data
Public Works	Roadway Constr. & Maintenance	Bridge Constr & Maint Regl Streets Constr & Maint Local Streets Constr & Maint Regl Sidewalk Constr & Maint Local Sidewalk Constr & Maint	Corporate Finance - PeopleSoft	Transportation asset register Roadway asset register
	Transp. Planning & Traffic Mgmt	Transportation Plan & Design Traffic/Right of Way Mgt		
	Roadway Snow Rmvl & Ice Cont	Regl Streets Snow & Ice Removal Local Streets Snow & Ice Removal Sidewalk Snow & Ice Removal Parks & Facility Snow & Ice Removal Snow Disposal Sites		
	Parks & Urban Forestry	Park Grass Maintenance Park Amenity Maintenance Athletic Field Maintenance Park Pathway Maintenance Park Planning/Development Tree Planting Tree Pruning & Removal Dutch Elm Disease Control Weed Control Natural Areas Management Playground Management Winter Amenity Maintenance Boulevard Maintenance	Corporate Finance - PeopleSoft	Park's asset register
	City Beautification	Litter Collection Public Gardens/Landscaping OrnLight/Flags,Banners/PubArt Graffiti Control Regional Street Cleaning Local Street Cleaning		
Insect Control	Insect Control			
Transit	Public Transit	Regular Transit Handi-Transit Chartered & Special Events Transit	Corporate Finance - PeopleSoft	Transit's asset register
Water and Waste	Water	Water Supply & Treatment Water Distribution	TCA Data in PeopleSoft W&W responsible to manage the data	W&W assets in various registers
	Wastewater	Wastewater Collection Wastewater Treatment		
	Land Drainage & Flood Control	Flood Control Land Drainage		
	Solid Waste Collection & Disp	Solid Waste Collection Solid Waste Disposal		
	Recycling & Waste Diversion	Recycling Waste Diversion		
SOAs				
Fleet	Fleet Management SOA	Fleet Management	In scope for State of Infrastructure Report Only. Have TCA & Asset Register information. PP&D has builidng asset info	
Parking Authority	Parking Authority SOA	Parking Facilities On Street Parking Enfrcmt On-Street Parking	Have TCA & Asset Register information PP&D has builidng asset info	
Animal Services	Animal Services SOA	Animal Control & Care	In scope for State of Infrastructure Report Only. Have TCA & Asset Register information PP&D has builidng asset info	
Golf Service	Golf Services SOA	Golf Courses	In scope for State of Infrastructure Report Only. Have TCA & Asset Register information PP&D has builidng asset info	