

4. Addenda

The Respondent certifies that the following addenda have been received and agrees that they shall be deemed to form a part of the Submission:

No.	_____	Dated	_____
	_____		_____
	_____		_____

5. Signatures

The Respondent or the Respondent's authorized official or officials have signed this

_____ day of _____, 20_____.

Signature of Respondent or
Respondent's Authorized Official or Officials

(Print here name and official capacity of individual whose signature appears above)

(Print here name and official capacity of individual whose signature appears above)

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(B15)

1. Product Information

1.1 Name

Answer:

1.2 Description

Answer:

1.3 Current Release

Answer:

1.4 Projected Next Release (date and version)

Answer:

1.5 Provide information on your customer base:

- How many current active customers use your product/service?
- On average how long have they been your customers?
- What is the average size of the user base?

Answer:

2. Pricing and Licensing Model

2.1 Provide the cost range from low-end to high-end, including all applicable taxes and fees; include all products and services associated with the pricing model

Answer:

2.2. Describe in detail the licensing model

Answer:

2.3 Provide an approximate estimate of cost and time required to set up an initial environment, including initial training for the staff

Answer:

2.4 Provide the approximate estimate of the cost of a typical implementation, including all necessary third party licenses and hardware

Answer:

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2.5 List any other applicable costs such as travel and living expenses

Answer:

3. Business Intelligence Functionality

3.1 Provide a complete description of the proposed BI (Business Intelligence) solution, including the key features of your BI solution as well as what makes your solution different from other solutions on the market

Answer:

3.2 Describe content development capabilities such as but not limited to reporting, visualization tools, geospatial analysis , data mining and predictive analysis

Answer:

3.3 Describe on-demand querying and reporting capability

Answer:

3.4 Describe automated reporting capability:

- Explain how the reports are scheduled
- Explain how the reports are distributed to the end users

Answer:

3.5 Does your product have interactive mapping capabilities?

Answer:

3.6 Does your product have the ability to detect or discover trends and patterns in the data?

Answer:

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3.7 Does your product have the capability for crime pattern analysis, predictive analytics and crime mapping?

Answer:

3.8 Describe the statistical analysis functions that your product supports (e.g. linear regression, strength of relationships, correlations, time series etc.)

Answer:

3.9 Describe the analysis capabilities (e.g. dashboards, scorecards alerts, multi-dimensional analysis, slice-and-dice of data)

Answer:

3.10 Does your product have the ability to identify trends in spatial distribution?

Answer:

3.11 Does your product have the capabilities to do what-if analyses or other forecasting methods?

Answer:

4. Initial and On-Going Support

4.1 Type of support available (different levels)

Answer:

4.2 What are the methods for contacting technical support?

Answer:

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4.3 What are your hours of operation for technical support?

Answer:

4.4 Describe the qualifications of your technical support staff

Answer:

4.5 Are software upgrades provided as part of the software support contract?

Answer:

4.6 Describe the upgrade/release process:

- How frequent do they occur?
- What is involved in the upgrade/release process?
- What is the time commitment from internal resources?

Answer:

4.7 Are there “hot fixes”, “updates” or “patches” between versions?

Answer:

4.8 What is the minimum recommended number of staff required to operate and maintain the production environment? What is the ideal team size you would recommend?

Answer:

4.9 Describe the roles and skill sets required to operate and maintain the production environment

Answer:

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5. ETL (Extract, Transform, Load) Process

5.1 Describe the extract process; are there any limitations when it comes to connecting to source systems

Answer:

5.2 Describe the transformation process and explain how you configure the business rules

Answer:

5.3 Do you have any data cleansing process that comes with your solution?

Answer:

5.4 Describe the capability to perform a scheduled reload of data, including frequency

Answer:

5.5 Describe the process of configuring the data validation process

Answer:

5.6 Describe the technology components used/required for your ETL component; include any required server operating systems, vendor platforms and 3rd party tools in addition to your product (e.g. does your solution require SQL Server Integration Services running on a Windows Server 2012 server?)

Answer:

6. Technology

6.1 Are there ways (APIs, services, libraries, messaging bus, etc.) to extend/augment/configure the product programmatically?

Answer:

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6.2 What is your solution's technology stack? Please include: server operating system(s), client operating system(s), database platform, programming languages/frameworks and development tools

Answer:

6.3 Does your solution support deployment to a virtualized environment (i.e. VMWare, Hyper-V, etc.)?

Answer:

6.4 Provide a list of how many servers are required in a typical installation of your product; list operating systems, database platforms and any other components required

Answer:

6.5 What are the hardware requirements (minimum and preferred) for the various components (i.e. server, client, etc.) of your solution? ; include processor requirements, RAM, disk space

Answer:

6.6 Does your solution use Active Directory for authentication/authorization and if not what does it use?

Answer:

6.7 If the solution provides end-user analytics through a web browser, what browsers are supported and what is your roadmap for supporting new/upcoming browsers (i.e. Microsoft Edge)?

Answer:

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6.8 Are there any system requirements for end-user analytic tools? (i.e. a particular version of Microsoft Excel, SQL Server Reporting Services, SharePoint, etc.)

Answer:

7. Implementation Approach

7.1 Describe in detail the configuration and integration process, include timelines and resource requirements

Answer:

7.2 Describe a typical implementation plan; provide samples of previous implementation plans

Answer:

7.3 Describe the experience and qualifications of your installation team

Answer:

7.4 Describe the effort and staff skills that the Winnipeg Police Service will need to provide during the implementation process

Answer:

7.5 Describe the process of moving the updates between test and production environments, provide the time and effort required as well as internal/external resource requirements to complete the move

Answer:

8. Training

8.1 Describe the training provided, including training outline and methodology

Answer:

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8.2 Does your product include training aids such as online tutorials, etc.?

Answer:

8.3 Provide any additional information regarding training that may be of interest to the Winnipeg Police Service

Answer: