



**THE CITY OF WINNIPEG**

# **REQUEST FOR INFORMATION**

**RFI NO. 838-2015**

**REQUEST FOR INFORMATION FOR THE DATA WAREHOUSE SOLUTION FOR  
THE WINNIPEG POLICE SERVICE**

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## PART B - REQUEST FOR INFORMATION

### B1. DEFINITIONS

B1.1 When used in this Request for Information:

- (a) "**Business Day**" means any Calendar Day, other than a Saturday, Sunday, or a Statutory or Civic Holiday;
- (b) "**Calendar Day**" means the period from one midnight to the following midnight;
- (c) "**City**" means the City of Winnipeg as continued under The City of Winnipeg Charter, Statutes of Manitoba 2002, c. 39, and any subsequent amendments thereto;
- (d) "**City Council**" means the Council of the City of Winnipeg;
- (e) "**Contractor**" means the person undertaking the performance of the work under the terms of the Contract;
- (f) "**Crime Analysis**" means the systematic study of crime and disorder in order to identify trend, patterns or series;
- (g) "**Dashboards**" means a graphical interface that displays the current status of metrics and key performance indicators (KPIs) for a subject area and/or business operation unit. This could be presented as scorecards for process monitoring and performance reporting of measurements or comparison targets;
- (h) "**Data Encryption**" means the ability to protect the integrity and authenticity of stored and/or transmitted data through the use of technologies which makes the data unreadable except for those possessing a key, right etc. to unlock/read the data;
- (i) "**Data Extract**" means retrieving data from a system and producing a file that contains the extracted data. This activity is typically performed for the purpose of moving data into another system or to allow data to be manipulated outside of the source system;
- (j) "**Data Validation**" means the process of ensuring data loaded into warehouse meets a number of standards. The data validation process maybe completely automatic and system based or it may also include additional steps;
- (k) "**GST**" means Goods and Services tax, which is a 5% Canadian federal tax applied to the sales of most goods and services in Canada;
- (l) "**ETL**" means a process in data warehouse responsible for extracting the data out of the sources systems and placing it into data warehouse;
- (m) "**may**" indicates an allowable action or feature which will not be evaluated;
- (n) "**must**" or "**shall**" indicates a mandatory requirement which will be evaluated on a pass/fail basis;
- (o) "**Person**" means an individual, firm, partnership, association or corporation, or any combination thereof, and includes heirs, administrators, executors or legal representatives of a person;
- (p) "**Respondent**" means any Person or consortium submitting an Information Submission in response to this Request for Information;
- (q) "**should**" indicates a desirable action or feature which will be evaluated on a relative scale;
- (r) "**Site**" means the lands and other places on, under, in or through which the work is to be performed;
- (s) "**Submission or Information Submission**" means that portion of the Request for Information which must be completed or provided and submitted by the Submission Deadline;
- (t) "**Submission Deadline**" means the time and date for final receipt of Submissions;

- (u) **“Work”** or **“Works”** means the carrying out and the doing of all things, whether of a temporary or permanent nature, that are to be done pursuant to the Contract and, without limiting the generality of the foregoing, includes the furnishing of all Plant, Material, labour and services necessary for or incidental to the fulfilment of the requirements of the Contract, including all Changes in Work which may be ordered as herein provided.

## **B2. BACKGROUND**

- B2.1 One of the long term goals of the Winnipeg Police Service is to improve the effectiveness and efficiency of the organization and to become more proactive in identifying trends and patterns in day-day operations. The WPS currently has several different groups independently analyzing isolated data sets using a variety of different technologies.
- B2.2 The WPS needs to create a Data Warehouse Solution that will improve its ability to study and report on:
- (a) Proactive Crime Analytics and Measures;
  - (b) Reactive Measures;
  - (c) Performance Measuring and Workload Balance.
- B2.3 The WPS would like to invest in a Data Warehouse Solution to support the current and future requirements from Uniform Operation, Investigative Services, Human Resources, Organizational Development, Finance and other areas within the organization. The principle reason to integrate operational data from various sources, internal and external, into a single and consistent architecture is to support data driven research, analysis, decision making and other BI functions as they may be identified in the future.
- B2.3.1 Expected benefits:
- (a) Eliminate the resource drain on our production system when executing long-running, complex queries and reports;
  - (b) Data will be merged & ‘cleaned’ automatically where possible;
  - (c) Provide platform for consistent analysis across our organization;
  - (d) Position the WPS to support the new opportunities and demands that will emerge in the future;
  - (e) Include any information that would be useful in describing the background or events leading up to the issuance of this RFQ.

## **B3. PURPOSE OF THE REQUEST FOR INFORMATION DOCUMENT**

- B3.1 The purpose of this Request for Information (RFI) is to identify information pertaining to obtain detail information about the product and services offered. To evaluate the product and service more closely, the WPS requires more detail information about the pricing, licensing model, technology, initial and on-going support as well as business intelligence capabilities in order to assist the City of Winnipeg in determining next steps. The City invites qualified individuals to submit an Information Submission in response to this RFI.
- B3.2 After receiving the Submissions to this RFI, the City will review all Submissions received and use the information to make an informed decision to proceed to Request for Qualifications and/or Request for Proposals, and further in the development of specifications.

**B4. SCHEDULE**

B4.1 The City intends to:

- (a) review the Information Submissions by December 31, 2015; and
- (b) determine how they plan to proceed by January 31, 2016.

**B5. ENQUIRIES**

B5.1 All enquiries shall be directed to the City Contact identified in B6.1.

B5.2 Any Respondent who has questions as to the meaning or intent of any part of this document or who believes this document contains any error, inconsistency or omission should make an enquiry prior to the Submission Deadline requesting clarification, interpretation or explanation in writing to the City Contact.

B5.3 If the Respondent finds errors, discrepancies or omissions in the document, or is unsure of the meaning or intent of any provision therein, the Respondent shall promptly notify the City Contact of the error, discrepancy or omission at least five (5) Business Days prior to the Submission Deadline.

B5.4 If the Respondent is unsure of the meaning or intent of any provision therein, the Respondent should request clarification as to the meaning or intent prior to the Submission Deadline.

B5.5 Responses to enquiries which, in the sole judgment of the City Contact, require a correction to or a clarification of the RFI will be provided by the City Contact to all Respondents by issuing an addendum.

B5.6 Responses to enquiries which, in the sole judgment of the City Contact, do not require a correction to or a clarification of the RFI will be provided by the City Contact only to the Respondent who made the enquiry.

B5.7 The Respondent shall not be entitled to rely on any response or interpretation received pursuant to B5 unless that response or interpretation is provided by the City Contact in writing.

**B6. CITY CONTACT**

B6.1 The City Contact is:

Dorota Madziar  
Project Leader – Business Analysis  
Telephone No. 204-918-3958

**B7. ADDENDA**

B7.1 The City Contact may, at any time prior to the Submission Deadline, issue addenda correcting errors, discrepancies or omissions in the RFI, or clarifying the meaning or intent of any provision therein.

B7.2 The City Contact will issue each addendum at least two (2) Business Days prior to the Submission Deadline, or provide at least two (2) Business Days by extending the Submission Deadline.

- (a) The Addenda will be available on the Bid Opportunities page at the Materials Management Division's website at <http://www.winnipeg.ca/matmgt/bidopp.asp>

B7.2.2 The Respondent is responsible for ensuring that he has received all addenda and is advised to check the Materials Management Division's website for addenda regularly and shortly before the Submission Deadline, as may be amended by addendum.

B7.3 The Respondent should acknowledge receipt of each addendum on Form A: Request for Information Application.

## **B8. CONFIDENTIALITY AND PRIVACY**

B8.1 Information provided to a Respondent by the City or acquired by a Respondent by way of further enquiries or through investigation is confidential. Such information shall not be used or disclosed in any way without the prior written authorization of the City. The Respondent shall not make any statement of fact or opinion regarding any aspect of the RFI and any subsequent proposal to the media or any member of the public without the prior written authorization of the City.

B8.2 The protection of personal information and privacy will be fundamental aspects of the Project. Respondents shall comply with all applicable privacy legislation, including but not limited to the Personal Information Protection and Electronic Documents Act (Canada) ("PIPEDA"). In addition, Respondents are advised that the City is subject to The Freedom of Information and Protection of Privacy Act (Manitoba) ("FIPPA") and that the Contractor will be expected to comply with the obligations imposed upon the City pursuant to FIPPA.

B8.3 To the extent permitted, the City shall treat all Submissions as confidential. However, the Respondent is advised that any information contained in any Submission may be released if required by City policy or procedures, by FIPPA, by other authorities having jurisdiction, or by law.

B8.4 All Information Submissions submitted to the City will be kept in confidence with the City for the sole purposes of evaluating and developing the best possible strategic option for the City. Information Submissions will become the property of the City. The City will have the right to make copies of all Submissions for its internal review process and to provide such copies to its staff and/or external advisors and representatives.

B8.5 All information will become and remain the property of the City; none will be returned. If the application contains any proprietary or trade secret information, said information must be indicated as such.

## **B9. NON-DISCLOSURE**

B9.1 Respondents must not disclose any details pertaining to their RFI and the selection process in whole or in part to anyone not specifically involved in their Submission, without the prior written approval of the City. Respondents shall not issue a news release or other public announcement pertaining to details of their Information Submission or the selection process without the prior written approval of the City.

B9.2 Respondents are advised that an attempt on the part of any Respondent or any of its employees, agents, contractors or representatives to contact any members of City Council or their staff or any member of City Administration other than the City Contact with respect to this RFI solicitation, may lead to disqualification.

## **B10. RESPONDENT'S COSTS AND EXPENSES**

B10.1 Respondents are solely responsible for their own costs and expenses in preparing and submitting an Information Submission and participating in the RFI, including the provision of any additional information or attendance at meetings.

**B11. NO CONTRACT**

- B11.1 By submitting an Information Submission and participating in the process as outlined in this document, Respondents expressly agree that no contract of any kind is formed under, or arises from this RFI, and that no legal obligations will arise. The City will have no obligation to enter into negotiations or a Contract with a Respondent, even though one or all of the Respondents are determined to be responsible and qualified, and the Submissions are determined to be responsive.
- B11.2 Without limiting the generality of the foregoing, the City reserves the right and the full power to amend or cancel this RFI at any time.

**SUBMISSION INSTRUCTIONS**

**B12. SUBMISSION DEADLINE**

- B12.1 The Submission Deadline is 4:00 p.m. Winnipeg time, November 3, 2015.
- B12.2 The City Contact or the Manager of Materials may extend the Submission Deadline by issuing an addendum at any time prior to the time and date specified in B12.1.
- B12.3 Information Submissions will not be opened publicly.
- B12.4 The Information Submission should be submitted enclosed and sealed in an envelope clearly marked with the RFI number and the Respondent's name and address.
- B12.5 Information Submissions submitted by facsimile transmission (fax) or internet electronic mail (e-mail) will not be accepted.
- B12.6 Information Submissions shall be submitted to:  
The City of Winnipeg  
Corporate Finance Department  
Materials Management Division  
185 King Street, Main Floor  
Winnipeg MB R3B 1J1

**B13. INFORMATION SUBMISSION**

- B13.1 The Information Submission should consist of the following components:  
(a) Form A: Request for Information Application (Section A);  
(b) Form Q: Request for Information Questionnaire (Section B).
- B13.2 Proponents should submit one (1) unbound 8.5" X 11" original (marked "original") including drawings and eight (8) copies (copies can be in any size format) for sections identified in B13.1.
- B13.3 All requirements of the RFI should be fully completed or provided, and submitted by the Respondent no later than the Submission Deadline, with all required entries made clearly and completely to constitute a responsive RFI.
- B13.4 The number of pages per question in Form Q should be limited to 2 pages
- B13.5 Proponents are encouraged to use their creativity to submit a Proposal which provides the requested information for evaluation and other information which illustrates the strength of their team

- B13.6 All Submissions received in response to this RFI will be kept in confidence with the sole purposes of evaluating and developing the best possible strategic option for the City.
- B13.7 Submissions and the information they contain will be the property of the City upon receipt. No Submissions will be returned.

**Format**

- B13.8 Respondents should submit one (1) unbound original (marked "original"). .
- (a) Each requirement should be addressed in a separate section clearly marked with the corresponding letter.
- B13.9 The City reserves the right to make additional copies of all Submissions for its internal review process.

**B14. FORM A: REQUEST FOR INFORMATION APPLICATION (SECTION A)**

- B14.1 Further to B13.1(a), the Respondent shall complete Form A: Request for Information Application, making all required entries.
- B14.2 Paragraph 2 of Form A: Request for Information Application shall be completed in accordance with the following requirements:
- (a) if the Respondent is a sole proprietor carrying on business in his own name, his name shall be inserted;
  - (b) if the Respondent is a partnership, the full name of the partnership shall be inserted;
  - (c) if the Respondent is a corporation, the full name of the corporation shall be inserted;
  - (d) if the Respondent is carrying on business under a name other than his own, the business name and the name of every partner or corporation who is the owner of such business name shall be inserted.
- B14.2.3 If the Submission is submitted jointly by two or more persons, each and all such persons shall identify themselves in accordance with B14.2.
- B14.3 In Paragraph 3 of Form A: Request for Information Application, the Respondent shall identify a contact person who is authorized to represent the Respondent for purposes of this RFI.
- B14.4 Paragraph 7 of Form A: Request for Information Application should be signed in accordance with the following requirements:
- (a) if the Respondent is sole proprietor carrying of business in his own name, it shall be signed by the Respondent;
  - (b) if the Respondent is a partnership, it shall be signed by the partner or partners who have authority to sign for the partnership;
  - (c) if the Respondent is a corporation, it shall be signed by its duly authorized officer or officers and the corporate seal, if the corporation has one, should be affixed;
  - (d) if the Respondent is carrying on business under a name other than his own, it shall be signed by the registered owner of the business name or by the registered owner's authorized officials if the owner is a partnership or a corporation.
- B14.5 The name and official capacity of all individuals signing Form A: Request for Information Application should be printed below such signatures.
- B14.6 All signatures should be original.



B14.7 If a Submission is submitted jointly by two or more persons, the word "Respondent" shall mean each and all such persons, and the undertakings, covenants and obligations of such joint Respondents in the Submission, shall be both jointly and several.

**B15. FORM Q: REQUEST FOR INFORMATION QUESTIONNAIRE (SECTION B)**

B15.1 Further to B13.1(b), the Respondent shall complete Form Q: Request for Information Questionnaire, making all required entries.

B15.1.4 Form Q: Request for Information Questionnaire has been provided in Word format for the convenience of Respondents.