



15-2020 ADDENDUM 2

PEOPLESOFT SUPPORT

URGENT

**PLEASE FORWARD THIS DOCUMENT TO
WHOEVER IS IN POSSESSION OF THE
REQUEST FOR PROPOSAL**

ISSUED: Feb 18, 2020
BY: Travis Herntier
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**THIS ADDENDUM SHALL BE INCORPORATED
INTO THE REQUEST FOR PROPOSAL AND
SHALL FORM A PART OF THE CONTRACT
DOCUMENTS**

Template Version: Ar20160708

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Request for Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Proposal may render your Proposal non-responsive.

QUESTIONS AND ANSWERS

- Q1: Will the City be keeping Oracle support in addition to the support services requested by the RFP?
- A1: The City will only be engaged with one PeopleSoft support Contractor. No additional PeopleSoft support from any other provider should be required.
- Q2: If the answer to (1) above is no, how would the selected vendor (or any vendor) be able to legally provide key identified items in the RFP, including PUM updates, PeopleTools upgrades, security patches etc. as these would no longer be available without Oracle Support?
- A2: It isn't expected that our support Contractor provides us with the PUMs and PeopleTools upgrades. The expectation is that the City will be entitled to PUMs and PeopleTool upgrades that may be installed during the term of this contract. The City expects any vendor can continue to support the PeopleSoft environment through those upgrades. The City expects solutions to discover security vulnerabilities that do not require patches to PeopleTools.
- Q3: Is the budget for the transition project in addition to the \$560,000 estimate?
- A3: No.
- Q4: Typical annual Oracle support would be approximately double the \$560,000 figure mentioned in section D3.5 of the RFP. Has the city received a prior quote regarding support from a vendor other than Oracle?
- A4: The City has not received a quote for support renewal.
- Q5: Can you provide details of customizations that are in place for infrastructure and rationale for those customizations?
- A5: The City of Winnipeg has no customizations to the infrastructure. We customize the PeopleSoft applications to achieve business requirements not delivered by the native PeopleSoft applications. All applications (HCM, FSCM and EPM) have been customized.
- Q6: What modules are currently implemented for FSCM, HCM and EPM?
- A6: All products listed in Appendix I are implemented with the exception of PeopleSoft Enterprise Receivables and PeopleSoft Enterprise Interaction Hub.

Q7: Billing by “each portion of work”. Please clarify. Since we are submitting a lump sum bid, we would expect equal payments with spread to be negotiated.

A7: The City of Winnipeg will pay annually at the start of the contract terms.

Q8: How many tickets were opened during the last fiscal year and could you provide details by type, complexity and average length to resolve?

A8: The City of Winnipeg opened 50 tickets in 2019. The tickets are both technical and non-technical. The City doesn't track the type, complexity or average length to resolve.

Q9: How does the cooperative purchase work? Does the scope, terms and pricing extend to other entities as determine by City of Winnipeg? Is the estimate of \$560,000 meant to also cover these other entities?

A9: This engagement will only be for the City of Winnipeg. If the terms were to change, the contract would need to be renegotiated.

Q10: Can the City extend the response deadline by 2 weeks

A10: The City is not intending to extend the Bid Closing date at this time.

Q11. Can you please share if PeopleSoft payroll is needed?

A11: Yes.