Corporate Finance Department

Purchasing Division **248-2024 ADDENDUM 3**

ENDPOINT DETECTION AND RESPONSE SERVICES

ISSUED: April 10, 2024
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<u>URGENT</u>

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS
Template Version: Add 2024-02-01

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

<u>QUESTIONS AND ANSWERS</u>

Q1:   Is the City looking to purchase either EDR or MDR Solution or Both?

   A1:   As per the RFP, we are looking for a tool (EDR) and an optional managed detect and response capability.

Q2:   What are you currently using for Antivirus and/or EDR software?

   A2:   We currently use Symantec for our enterprise AV tool. There is no existing EDR capability.

Q3:   What type of M365 licenses are you currently using?

   A3:   We currently have Office 365 E1 licensing but, we are moving to M365 E3/F3 licensing for 2024

Q4:   What tools do you currently have in place for endpoint management? (RMM, Active Directory Services, InTune, etc.)

   A4:   We leverage minimal tools for managing endpoints, but in 2024, we are moving to InTune for a more holistic endpoint management service.

Q5:   If a proponent is planning to submit a EDR and a MDR response, does the City want two (2) separate responses or one (1) combined response?

   A5:   We would like a combined response. We require a response for an EDR tool and an optional quote for a managed detect and response capability as per the RFP. In the case where we have additional funding, we want the ability to add the managed detect and response capability as part of the overall service.

Q6:   In section D3.2, the City has a specific amount of money allocated to this RFP. Has the city received guidance from a specific vendor to come up to this determined amount?

   A6:   We did engage with some vendors to get an average estimate per endpoint, but the budget we have allocated for this service is the determined amount.

Q7:   What is the time frame required to have the solution implemented and monitoring beginning.

   A7:   As soon as possible.