

248-2024 ADDENDUM 5

ENDPOINT DETECTION AND RESPONSE SERVICES

URGENT

**PLEASE FORWARD THIS DOCUMENT TO
WHOEVER IS IN POSSESSION OF THE
BID/PROPOSAL**

ISSUED: April 19, 2024
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**THIS ADDENDUM SHALL BE INCORPORATED
INTO THE BID/PROPOSAL AND SHALL FORM
A PART OF THE CONTRACT DOCUMENTS**

Template Version: Add 2024-02-01

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

QUESTIONS AND ANSWERS

- Q1: We would like to ask if the City would consider a 3 year pricing proposal vs the one year with options as stated in the RFP.
- A1: The City receives only approval for an annual budget and cannot commit to an operating budget past the approved budget.
- Q2: If proponent chooses to use sub-contractors to deliver the services will that be admissible?
- A2: Yes, sub-contractors are allowed.
- Q3: B10.2 (c) - Projects original contracted cost and final cost. What does this mean?
- A3: This speaks to past projects that the proponent has completed. What was the original contracted cost of the project vs the project's final cost if it is different?
- Q4: B11.3 (d) – regarding references, will it be admissible if we can provide references but not comparable to the same Industry.
- A4: Yes, references speak to the proponent's past work projects, regardless of industry.
- Q5: D3.2 (c) Can we choose to bid for either to install EDR (Alternative 1) or MDR (Alternative 2)? Is my understanding correct? Also, what is Option A mentioned in Alternative 1?
- A5: Yes, you can choose what you bid on. Alternative 1, option A, is an installed EDR with security incident response support from the proponent based on an agreed hourly rate.
- Q6: If Alternative 1 is selected all the logs from the new EDR will still be sent to the existing McAfee?
- A6: McAfee Enterprise Manager is used as a SIEM and, has minimal configurations and is approaching the end of life.
- Q7: D3. 2 - Are these costs - operation portion - \$205,000 and Discovery configuration and implementation portion of - \$ 200,000 be awarded one time to the successful bidder?
- A7: The operational portion of the Contract has a budget of up to \$205,000.00 and will be paid annually.

The Discovery, Configuration, and Implementation portion of the contract is up to \$200,000.00 and is paid one time and only in the first year.