



749-2025 ADDENDUM 2

IMPLEMENTATION SERVICES FOR ORACLE CUSTOMER CARE AND BILLING UPGRADE

URGENT

**PLEASE FORWARD THIS DOCUMENT TO
WHOEVER IS IN POSSESSION OF THE
BID/PROPOSAL**

ISSUED: October 15, 2025
BY: Andrea Chan
TELEPHONE NO. 204 471-0736

**THIS ADDENDUM SHALL BE INCORPORATED
INTO THE BID/PROPOSAL AND SHALL FORM
A PART OF THE CONTRACT DOCUMENTS**

Template Version: Add 2024-02-01

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

SCHEDULE B – HIGH LEVEL BUSINESS GOALS

Delete: B1.3 (g) Procure post-implementation support services agreement to extend operational capacity and capabilities.