

749-2025 ADDENDUM 4

IMPLEMENTATION SERVICES FOR ORACLE CUSTOMER CARE AND BILLING UPGRADE

URGENT

PLEASE FORWARD THIS DOCUMENT TO WHOEVER IS IN POSSESSION OF THE BID/PROPOSAL

ISSUED: October 20, 2025 BY: Andrea Chan TELEPHONE NO. 204 471-0736

THIS ADDENDUM SHALL BE INCORPORATED INTO THE BID/PROPOSAL AND SHALL FORM A PART OF THE CONTRACT DOCUMENTS

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

<u>SCHEDULE G – WRITTEN RESPONSE INSTRUCTIONS</u>

Issue: The City is providing proponents with an editable version of 749-2025_NRFP_IT-Schedule_G-2_Stage_Written_Response Instructions (PDF) for convenience. No changes have been made to the content.