# Budget 2019 Public Engagement Report

Prepared by the City of Winnipeg



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#### Acknowledgement

Thank you to all Winnipeggers who participated in the 2019 budget engagement process. Thank you for stopping to chat and play More or Less with us at pop-ups, for taking the time to provide input online and in person, and for being open with your thoughts and ideas. Without your willingness to get involved, public engagement would not be possible.

## 1.0 Introduction

The City of Winnipeg (City) is preparing its annual budget for 2019. The City is facing a projected tax supported operating budget shortfall of \$85.9 million in 2019 from last year's budget process. The increased demand on services, due largely to growth and other factors, has outpaced the City's ability to fund tax-supported services adequately and we are asking for your priorities so we can find ways to address the projected shortfall when preparing a balanced 2019 operating budget.

The City is also facing capital budget challenges. The 2018 capital plan forecasted over \$369 million in capital project spending in the 2019 capital forecast. However, the forecasted capital budget spending is not sufficient to address the \$6.9 billion infrastructure deficit recently identified through the 2018 State of the Infrastructure Report. Sustainable capital financing strategies are needed to address the infrastructure deficit.

Building on last year's goal of increasing citizen engagement in the budget process, this year's budget planning process was enhanced through the addition of an interactive online survey, and public workshop.

## 2.0 Lessons from 2018 Budget Engagement

When developing the public engagement strategy for the 2019 budget, it was important to incorporate lessons learned and opportunities for improvement from last year's budget engagement process. An engagement report was developed following the 2018 budget engagement process that outlined recommendations for future budget engagements based on participants' feedback.

During the 2018 budget engagement, the engagement team learned that balancing both online and inperson engagement is critical to reaching the most Winnipeggers possible and provides meaningful opportunities to participate. To build on the success of last year's online engagement opportunities, a second online survey tool was added to the engagement program that featured three interactive activities on budget prioritization and allocation. Uptake of this new interactive tool was much higher than the standalone budget allocator tool which it replaced. The traditional online survey from the previous year was also condensed to increase participation rates.

Some participants of the 2018 budget engagement also expressed interest in a formal public engagement event at the end of the engagement program. A public workshop was introduced this year to conclude the 2019 budget engagement. The workshop allowed participants to discuss issues in more detail than what is typically possible at an informal pop-up event.

#### 3.0 Methods

Public input was collected through multiple public engagement activities. This data was analyzed to develop recommendations for the 2019 budget.

## 3.1 Event Promotion

Method of Promotion	Dates Issued	Reach	
	April 24 to May 23, 2018	1,489 page views	
Webpage	April 24 to May 20, 2010	4:01 average time spent on site	
News release	April 24, 2018	Distributed City wide and to news outlets	
Facebook posts	April 24 to May 23, 2018	Over 19,500 followers	

Twitter posts	April 24 to May 23, 2018	Over 86,200 followers
	April 25, 2018	La Liberté – 6,000 recipients
	April 25, 2018	Canstar Times – 37,700 recipients
Newspaper	April 25, 2018	Canstar Herald – 44,200 recipients
	April 25, 2018	Canstar Metro – 38,200 recipients
	April 25, 2018	Canstar Lance – 37,900 recipients
	April 25, 2018	Canstar Sou'wester – 38,300 recipients
Public engagement	April 26, 2018	5,483 recipients
newsletter	May 10, 2018	5,491 recipients

## 3.2 Public Engagement Activities

The public engagement opportunities selected for the 2019 budget engagement involved a mix of online and in-person activities. The activities were chosen to fulfill the public engagement goal of improving trust in the City's budget process through the following three objectives:

- Engage citizens in the conversation about the infrastructure deficit and the need to begin taking action with the 2019 budget;
- Include a wide range of Winnipeggers from different perspectives and backgrounds in the conversation; and,
- Provide multiple mechanisms and opportunities to participate so everyone can find some way to contribute input.

The variety of engagement opportunities ensured higher participation and a wider reach of demographics among participants. The online engagement activities included a Prioritization and Allocation Survey and a Services Priority Survey, available in both English and French. The in-person engagement activities included 15 pop-up events and one workshop. The pop-up event materials were available in English and French. Bilingual staff were present at the four pop-up events held in the Riel District.

A citizen satisfaction telephone survey was also conducted by an external market research group.

#### 3.2.1 Services Priority Survey

The online Services Priority Survey was developed using the Survey Monkey platform. The survey consisted of 16 questions, with ten questions related to the budget and six optional demographic questions. The demographic questions were used to help determine which segments of Winnipeg's population we heard from so engagement can be improved in the future. The survey explored the public's priorities for spending, service needs, and long-term goals for the City through traditional multiple choice, ranking and comment box questions.

The Services Priority Survey was live from April 24 to May 23, 2018 and a total of 395 surveys were complete. Postal code information was voluntarily collected to analyze the geographic distribution of respondents across the city. A map was developed based on respondents' postal codes.

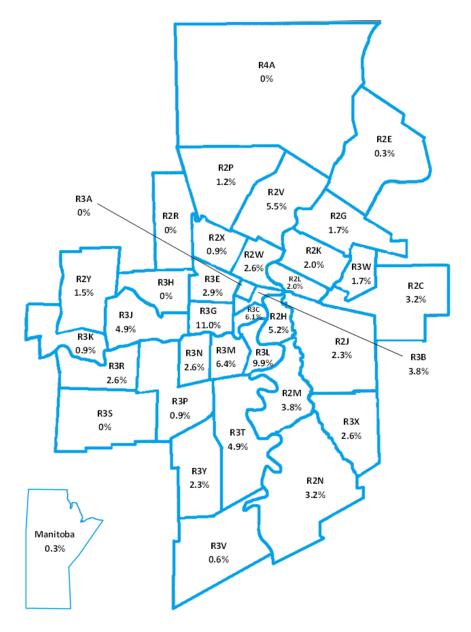
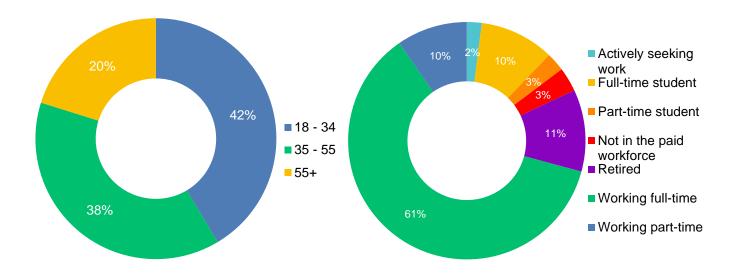


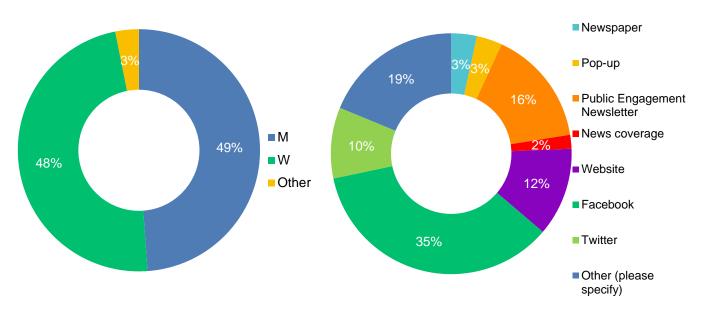
Figure 3-1 Geographic Distribution of Services Priority Survey Respondents

Information on respondents' age, employment status, gender was also collected along with how respondents heard about the budget engagement.



**Figure 3-2 Age of Respondents** 

**Figure 3-4 Employment Status of Respondents** 



**Figure 3-3 Gender of Respondents** 

Figure 3-5 How Respondents Heard About the Project

#### 3.2.2 Prioritization and Allocation Survey

The Prioritization and Allocation Survey was developed using the MetroQuest platform and involved three interactive activities regarding the capital and operating budgets. On the first screen, participants were asked to prioritize the City's capital funding for eight different infrastructure areas for improvements – bridges, community services, fire & paramedic, municipal properties, parks & open spaces, police, transit and roads. The second screen asked participants to rate different strategies to fund capital projects for their top three priority infrastructure areas identified in the first activity. The strategies explored tradeoffs that included increasing property taxes and reallocating funds from other infrastructure areas. The third screen asked participants to allocate funding by dragging coins from the City's operating budget to different City departments. Participants were given \$144 to allocate, which represents the average homeowner's monthly property tax bill in 2018.

The Prioritization and Allocation Survey was live from April 24 to May 23, 2018 and a total of 461 surveys were complete. Postal code information was voluntarily collected to analyze the geographic distribution of respondents across the city. A map was developed based on respondents' postal codes.

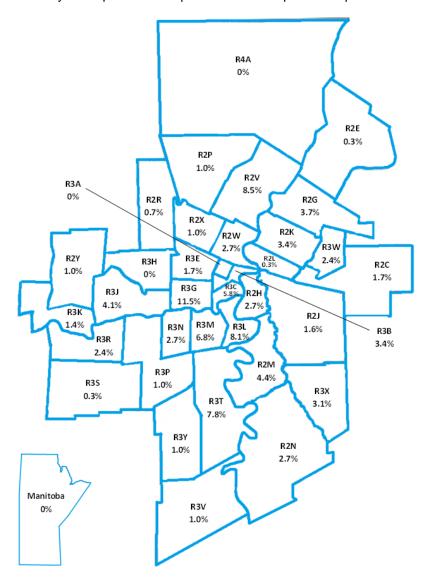
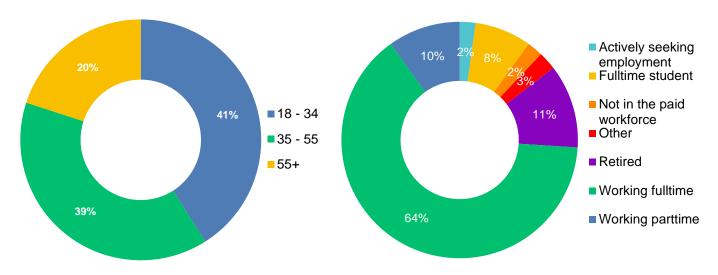


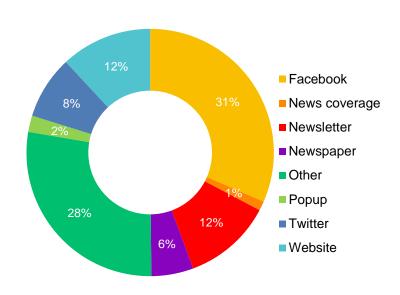
Figure 3-6 Geographic Distribution of Prioritization and Allocation Survey Respondents

Information on respondents' age and employment status was also collected along with how respondents heard about the budget engagement.



**Figure 3-7 Age of Respondents** 

**Figure 3-8 Employment Status of Respondents** 



**Figure 3-9 How Respondents Heard About the Project** 

#### 3.2.3 Website

A website was launched on April 24, 2018 to start the budget discussion between the City and the public. The website featured a video explaining the budget process and how the public can get involved, a timeline of events and a frequently asked questions (FAQs) section. The 'Engage' tab (Figure 3-10) identified ways to participate in the 2019 budget process and hosted links to the online survey tools, a schedule of our pop-up events and details about our public workshop.

## How to participate

Provide your input for the 2019 budget process in-person or online:



## Online opportunities

<u>Prioritization and Allocation survey</u> (15 minutes) – Tradeoffs are necessary because our city is growing, there is little increase in revenue, and infrastructure renewal is required. Show us how you would allocate funding to your top priorities and which tradeoffs you would make.

<u>Service Priorities survey</u> (5 minutes) – Provide feedback on your priorities through multiple choice and ranking questions.

Surveys will be accepting feedback from April 16 to May 24, 2018.



## In person opportunities

**Pop-up Events** – chat with City staff and try your best to guess the cost of City services and infrastructure at a pop-up event below:

Figure 3-10 Categories of Involvement for the 2019 Budget

#### 3.2.4 Pop-Up Events

Fifteen in-person pop-up events were held from April 25 to May 15, 2018 in each City ward (15 total). Pop-up event venues were selected in high traffic areas around Winnipeg or at existing community events. The goal was to go to the public rather than having the public come to a formal event.

The pop-up events consisted of two presentation boards set up around a table with City staff available to discuss the 2019 budget and record input. The first



presentation board explained the projected tax supported shortfall for 2019, the City's expenditures and the City's revenue sources. The second board consisted of a game titled More or Less, where participants were asked to guess if the actual cost of 12 different City services was more or less than the amount displayed costs on the card. Postcards were handed out to promote the online engagement

opportunities and budget workshop. Over 600 interactions with the public were recorded at the pop-up events.

#### 3.2.5 Public Workshop

A public workshop was held at the Millennium Library on May 16, 2018 to allow for public discussion of budget priorities. A total of seven Winnipeggers attended. The workshop began with a 15 minute presentation followed by two group activities. The first group activity focused on participants' expected level of service for roads, public transit, and emergency services (police and fire paramedic), which account for over 60% of a homeowner's tax bill. The second group activity presented participants with 11 City services areas and their associated rating from the 2017 citizen satisfaction survey. Participants were then asked to discuss what services need to be improved and what tradeoffs could be made to achieve these improvements.

#### 3.2.6 Telephone Survey

A citizen satisfaction telephone survey is conducted each year to provide a consistent basis of trending of results. This year, the survey was conducted by Prairie Research Associates, a Winnipeg based market research group. Prairie Research Associates contacted 600 Winnipeg citizens on behalf of the City to gather information from a statistically representative sample. They used adjusted quota sampling to ensure demographic representation by key groups and included a sample quota for gender, age, and cell phones.

The telephone survey uses citizen satisfaction of various City services to provide a measure of effectiveness. Participants were asked about their customer service needs and satisfaction. The telephone survey questions are not the same as the questions asked in the online survey, but there are still some similarities and consistencies in responses. Roads and infrastructure, along with transit service were top priorities in both the telephone and online survey. In the telephone survey, roads and infrastructure and transit were noted as suggested improvement areas to improve quality of life by survey respondents.

Full results are available in *Budget Volume 1: Community Trends & Performance Report,* released in July 2018. The Corporate Finance Department also posts a summary of telephone survey results on the <u>City's</u> website.

#### 3.3 Method Limitations

Each budget engagement activity presented opportunities and had limitations. Limitations are important to consider and understand in order to contextualize the results and responses. The online and in-person opportunities for engagement focused on gathering input and increasing awareness and understanding, not collecting a statistically valid opinion. Therefore, the results of the online tools and in-person feedback presented in the following sections should be considered as general input and comment on preferences and priorities. The results represent a general sense of direction from the public, rather than scientifically representative results from the entire population of Winnipeg.

In addition to technique limitations, timing of engagement also presented a challenge with the success of the Winnipeg Jets. National Hockey League playoffs overlapped with budget engagement and may have influenced the level of engagement.

#### 4.0 Results

Highlights from the public surveys and public workshop are presented in this section. The complete public input data is also available in the appendices of this report.

## 4.1 Services Priority Survey

The online survey results indicate that the most important issues or concerns facing Winnipeg today are **public transit**, **active transportation** and **roadway construction and maintenance**. Fifty-three percent (53%) of respondents indicated **public transit** as either their first, second or third priority for the City, where as 48% of respondents indicated **active transportation**, and 41% of respondents indicated **roadway construction and maintenance** as either their first, second, or third priority for the City (Figure 4-1).

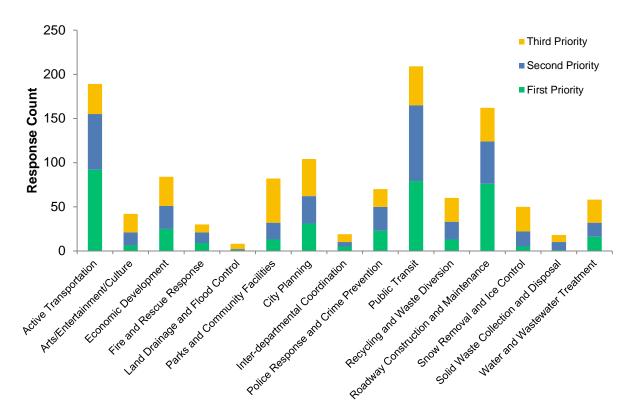


Figure 4-1 Top Priorities for the City of Winnipeg

#### 4.1.1 Budget Challenge

Survey respondents were asked if they felt Winnipeg was facing a spending or revenue challenge. A spending challenge was defined as the City spending too much on services and programs, and should focus on efforts to reduce spending. A revenue challenge was defined as the City not raising enough revenue to provide the level of service and programs needed, and should place efforts on increasing revenue. Overall, survey respondents indicated that Winnipeg was facing both spending and revenue challenges (45%) (Figure 4-2).

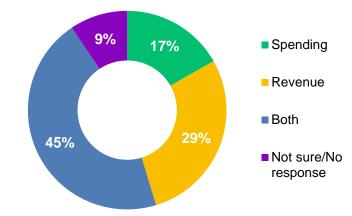


Figure 4-2 Budget Challenges Facing the City of Winnipeg

#### 4.1.2 Service Areas

Survey respondents were asked to select their top three priority service areas for the City. Respondents indicated that **public transit**, **street maintenance**, and **city planning** were the most important service areas (Figure 4-3).

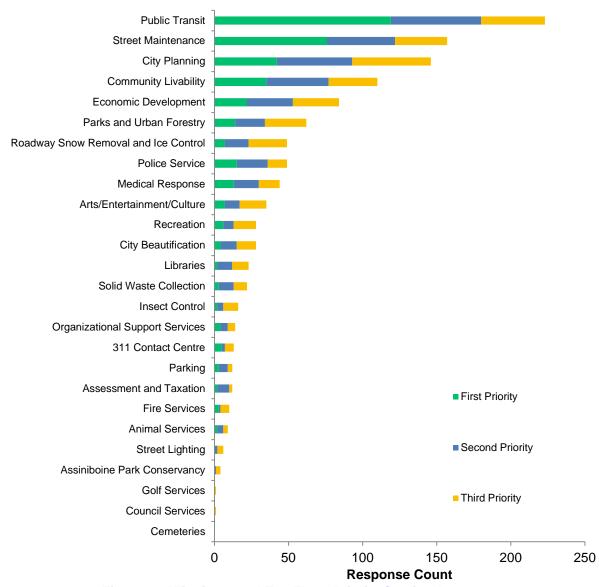


Figure 4-3 Winnipeggers' Top Three Priority Service Areas

Survey respondents were asked to select their bottom three priority service areas for the City. Respondents overwhelmingly indicated that **Golf Services** is their lowest priority followed by **Cemeteries** and **Parking** (Figure 4-4).

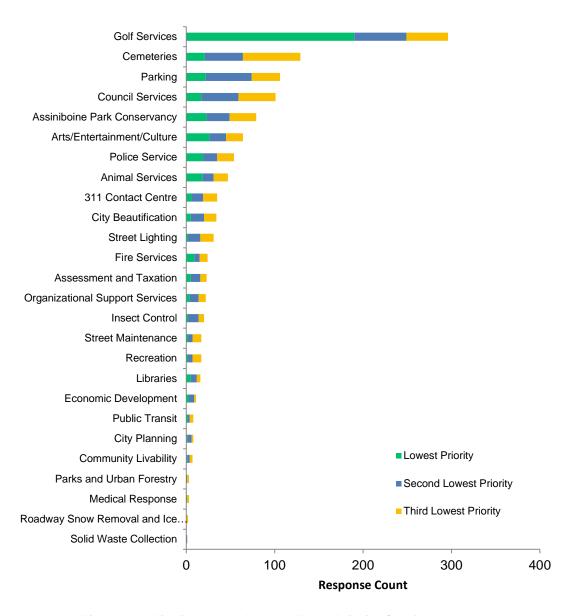


Figure 4-4 Winnipeggers' Bottom Three Priority Service Areas

### 4.1.3 Revenue Sources

Survey respondents were asked to rank the following revenue sources for the City:

- Business tax Calculated based on the annual rental value of a business.
- Property tax Calculated based on the assessed value of property and buildings on it.
- User fees for City services Fees for using City services such as a City-owned pool or gym, transit, permits, etc.
- Street renewal frontage levy Calculated based on the extent to which a property fronts a street in which water mains or sewer mains have been placed. The revenue collected is used for improving City streets and sidewalks.

Business tax scored the highest (Table 4-1), indicating that taxing businesses was respondents' preferred revenue source for Winnipeg. Survey respondents indicated that user fees for City services were their least preferred source of revenue for the City.

**Table 4-1 Preferred Revenue Sources** 

Revenue Source	First (1)	Second (2)	Third (3)	Forth (4)	Weighted Average
Business Tax	148	97	70	60	2.11
Property Tax	100	85	96	94	2.49
Street Renewal Frontage Levy	51	122	151	51	2.54
User Fees for City Services	76	71	58	170	2.86

<sup>\*</sup>A weighted average closer to 1 indicates a more preferred revenue source, whereas a weighted average closer to 4 indicates a less preferred revenue source.

Some respondents cautioned that increasing user fees may penalize Winnipeggers who are economically disadvantaged. One respondent explained:

#### Another respondent indicated:

"City services need to be accessible, especially to those who are near or below the poverty line. I would love to see a sliding scale for the use of city services (especially recreational facilities and transit) that is based on income bracket. This way those who can afford to pay to use pools, parks, and transit pay their fair share and those who cannot afford these things can also pay a reduced amount, but a fair share according to their family size and income bracket thus making recreation opportunities and transit available to more families."

However, not all respondents shared this sentiment. Others believed that services should be funded by users of the service:

#### 4.1.4 Grants Paid to External Groups

Survey respondents were asked to indicate which grants paid to external groups were important to them. Over 82% of respondents indicated that grants to address poverty and homelessness (82.4%) and grants for community centres and neighborhood associations (71.4%) were important, whereas only 14.9% of respondents indicated that grants for entertainment (refund of entertainment funding tax) were important (Table 4-2).

<sup>&</sup>quot;I placed user fees at the bottom because everyone, regardless of their economic status should have access to things like pools, transit, fitness facilities, etc."

<sup>&</sup>quot;You use the service, you should pay more than those who don't."

**Table 4-2 Support for Grants to Groups and Organizations** 

Grants	Response Count*	Percentage
Poverty and Homelessness	305	82.4%
Community Centers and Neighborhood Associations	264	71.4%
Environmental Stewardship	209	56.5%
Youth Groups/Services	185	50.0%
Indigenous	165	44.6%
Newcomer Groups/Services	164	44.3%
Seniors Groups	129	34.9%
Museums and Historical Preservation	127	34.3%
Women's Groups	121	32.7%
Theater and Arts	105	28.4%
Cultural Organizations	95	25.7%
BIZ Zones	93	25.1%
University Research Partnerships	80	21.6%
Development Corporations	66	17.8%
Entertainment (Sports and Related Development)	55	14.9%

<sup>\*</sup>More than one response was permitted per participant.

### 4.1.5 Strategic Investment

Survey respondents were asked how Winnipeg should focus strategic investment for the future. Strategic investment is putting funds towards areas of development that grow our city, enhance our citizens' lives and realize long term returns on investment. Over 75% of survey respondents indicated public transit as an important area for strategic investment, closely followed by active transportation with 73.7%. (Table 4-3).

**Table 4-3 Support for Strategic Investment Areas** 

Strategic Investment Areas	Response Count	Response Percent
Public Transit	277	75.1%
Strategic investment to create a more reliable, competitive, and convenient alternative to driving, but to also catalyze urban		
transformation and intensification along major transit corridors and promote transit-supportive development throughout		
Winnipeg.		

Active Transportation	272	73.7%
A variety of transportation options ensures people are not dependent on one single mode of travel and will reduce Winnipeg's reliance on automobile travel.		
Libraries and Community Facilities	185	50.1%
Strategic investment in libraries and community facilities involves strengthening strategic partnerships to better meet the needs of the community and build healthier communities.		
Roads and Bridges	174	47.2%
Investment in roads and bridges that is based on evidence and supports the local economy, travel, trade, and investment in the community.		
Building 'Smart' Cities	150	40.7%
Using technology to increase efficiency and/or connectivity. Initiatives like the City of Winnipeg's new Transportation Management Centre are an example.		
Servicing and Development of Lands	92	24.9%
Improving new and infill lands to attract residents and businesses. Examples include employment and residential lands, and downtown development.		
None of the above	2	0.5%

#### 4.1.6 Multi-Year Budgeting

The City currently balances the budget on an annual basis. The City is considering moving to a multi-year budget process in which a balanced budget would be approved by Council for several years and would be revisited each year to adjust for changes. Sixty-five percent (65%) of participants indicated support for multi-year budgeting (Figure 4-5). One respondent explained:

"A yearly budget is short term. Proper economic growth and prosperity requires long term planning. I think a long term budget is a good idea to plan where things are going, but the later years should still be somewhat flexible as time progresses to be adjustable in regards to the results being produced."

Respondents who opposed a multi-year budget were typically concerned with the City's ability to balance the budget over a longer period of time and the City's ability to forecast needs in advance:

"I would prefer a yearly budget, as it would be more up-to-date and reflective of the city's current needs."

Since budget 2019 pubic engagement concluded, a report recommending multi-year budgeting was approved by Council on June 21, 2018.

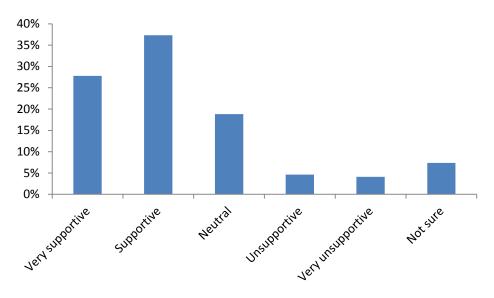


Figure 4-5 Support for a Multi-year Budget

## 4.2 Prioritization and Allocation Survey

## 4.2.1 Priority Infrastructure for Capital Budget Funding

The Prioritization and Allocation Survey explored capital funding priorities for eight infrastructure areas in the City's 2018 State of the Infrastructure Report. Survey respondents were asked to prioritize their top three infrastructure areas for capital funding to improve infrastructure condition. Respondents identified **transit** as their highest priority area with a weighted average of 1.62, followed by **roads** (1.72) and **police services** (2.11) (Table 4-4).

**Table 4-4 Priority Infrastructure for Capital Budget Funding** 

Infrastructure Area	First Priority	Second Priority	Third Priority	Weighted Average*
Transit	145	73	45	1.62
Roads	143	76	63	1.72
Police Services	29	27	39	2.11
Community Services	48	92	79	2.14
Fire and Paramedic Services	28	39	45	2.15
Parks and Open Spaces	29	69	69	2.24
Bridges	7	42	34	2.33
Municipal Properties	16	21	56	2.43

<sup>\*</sup>A weighted average closer to 1 indicates a higher priority, whereas a weighted average closer to 3 indicates a lower priority.

### 4.2.2 Revenue Sources for Capital Funding

Survey respondents were then asked to rate different funding scenarios for their top three infrastructure areas selected in the Priority Infrastructure for Capital Budget Funding activity. Participants were presented with two different funding scenarios: increase property taxes or reallocate funds from other infrastructure areas. Using a five star rating system, respondents indicated that **Transit** (average 3.13

stars), **Parks and Open Spaces** (average 3.11 stars), and **Community Services** (average 2.97 stars) were the highest rated infrastructure categories to fund through an increase in property taxes. **Transit** (average 3.61 stars), **Roads** (average 3.47 stars), and **Parks and Open Spaces** (average 3.41 stars) were the highest rated infrastructure areas to fund through a reallocation of money from other areas. For all infrastructure areas, relocation of funds from other infrastructure areas was preferred over increasing property taxes.

**Table 4-5 Revenue Sources for Capital Funding** 

	Average Rating		
Infrastructure Area	Increase Property Taxes	Reallocate Funds from Other Infrastructure Areas	
Transit	3.13	3.61	
Roads	2.48	3.47	
Police Services	2.20	3.16	
Community Services	2.97	3.08	
Fire and Paramedic Services	2.66	3.32	
Parks and Open Spaces	3.11	3.41	
Bridges	2.39	3.26	
Municipal Properties	2.72	3.01	

<sup>\*</sup>Ratings are out of 5 stars. An average rating of 1 star indicates an unfavorable funding scenario, whereas an average rating of 5 stars indicates a favorable funding scenario.

## 4.2.3 Budget Allocation

In the online budget allocation activity, survey respondents were provided with \$144 of coins that represent the average amount of a homeowner's monthly property tax bill in 2018. Respondents were asked to allocate the coins to different tax supported City departments by dragging and dropping the coins to the departments they wish to invest in. **Public Works** received the largest investment with an average of \$27.01 per month being allocated to the department. This was followed by **Public Transit** (\$23.24 per month) and **Community Services** (\$20.36 per month).

**Table 4-6 Property Tax Bill Allocation** 

Tax Supported City Department	Total Number of Coins	Average Value
Public Works	10,057	\$27.01
Public Transit	8,652	\$23.24
Community Services	7,578	\$20.36
Fire Paramedic Service	6,844	\$18.38
Police Service	6,432	\$17.28
Planning Property and Development	5,752	\$15.45
Solid Waste Collection	4,812	\$12.93
Support and other fixed charges	3,483	\$9.36
TOTAL	53,610	\$144.00

### 4.3 Public Workshop

In the first workshop activity, participants discussed their expected level of service for roads, public transit and emergency services (police and fire paramedic), which account for over 60% of a homeowner's property tax bill.

In the second workshop activity, participants were presented with 11 City service areas and their associated rating from the 2017 Citizen Satisfaction Survey. Participants were then asked to discuss what services need to be improved and what tradeoffs could be made to achieve these improvements. The participants noted that the ratings from the citizen satisfaction survey did not reflect their views and capture local concerns. The participants also indicated that the conversation should be focused on finding additional revenue to enhance City services rather than making tradeoffs.

Please see Appendix 6 for notes and data collected from the workshop discussion.

#### 5.0 Lessons Learned

The public engagement process elicited valuable responses from the public regarding their priorities and ideas for the 2019 budget. The process also provided a valuable learning opportunity to improve public engagement for next year's budget process and for other City-wide engagement endeavors.

Lessons from this year's public engagement program reinforced that a balance of online and in-person opportunities is critical to reaching the most Winnipeggers possible. The combination of online surveys and in-person events solicited a variety of perspectives and ideas on budget issues, which help the public engagement team capture a more comprehensive picture of Winnipeggers' priorities for the 2019 budget.

The public workshop had low turnout despite a large effort to promote the event. One possible reason for the limited interest in the workshop is that public has a stronger interest in local budget priorities and issues rather than a high level discussion on the City budget as a whole. One lesson is that the City continue to look at innovative ways to consider and include local feedback in the budget development process.

## 6.0 Next Steps

The public's input and the Public Engagement Report will be shared with elected officials and the Public Service to assist with developing the 2019 preliminary budget. After the preliminary budget is reviewed by Standing Policy Committees and the Executive Policy Committee, the 2019 preliminary budget will be reviewed by Council and subsequently adopted.





# Winnipeg: What are your 2019 budget priorities?





Visit a pop-up event



Take part in the public workshop

Pop-up Location	Date	Time
Henderson Library, 1050 Henderson Hwy.	Wednesday, April 25, 2018	2 p.m 4 p.m.
Seven Oaks SportsPlex, 745 Kingsbury Ave.	Wednesday, April 25, 2018	5 p.m 7 p.m.
Monroe Library, 489 London St.	Thursday, April 26, 2018	1 p.m 3 p.m.
St. James Assiniboia Centennial Pool, 644 Parkdale St.	Thursday, April 26, 2018	5 p.m 7 p.m.
West Kildonan Library, 365 Jefferson Ave.	Monday, April 30, 2018	1:30 p.m 3:30 p.m.
Charleswood Library, 4910 Roblin Blvd. #6	Tuesday, May 1, 2018	2 p.m 4 p.m.
Sergeant Tommy Prince Place, 90 Sinclair St.	Wednesday, May 2, 2018	5 p.m 7 p.m.
Cindy Klassen Recreational Complex, 999 Sargent Ave.	Thursday, May 3, 2018	5 p.m 7 p.m.
Centre Culturel Franco-Manitobain, 340 Provencher Blvd.	Friday, May 4, 2018	4 p.m 6 p.m.
St. Norbert Farmers' Market, Eagles Club, 3459 Pembina Hwy.	Saturday, May 5, 2018	10 a.m 12 p.m.
CF Polo Park Mall, Community Booth, 1485 Portage Ave.	Saturday, May 5, 2018	1 p.m 3 p.m.
Crescentwood Community Centre, 1170 Corydon Ave.	Monday, May 7, 2018	5 p.m 7 p.m.
Kildonan Place Mall, 1555 Regent Ave. W.	Thursday May 10, 2018	4 p.m 6 p.m.
Norberry-Glenlee Community Centre, 26 Molgat Ave.	Saturday, May 12, 2018	10:30 a.m 12:30 p.m.
Fort Rouge Leisure Centre, 625 Osborne St.	Tuesday, May 15, 2018	6 p.m 8 p.m.

## **Public Workshop**

**Date:** Wednesday, May 16, 2018 **Time:** 6 p.m. - 8 p.m.

**Location:** Millennium Library, Carol Shields Auditorium, 251 Donald St. **Format:** Presentation at 6 p.m. followed by small group discussions\*

\*RSVP: Email City-Engage@winnipeg.ca or phone 204-986-4243 by May 11, 2018

## For more information, visit winnipeg.ca/engagebudget2019

For inquiries or for those who require alternate formats or interpretation in order to participate, please contact City-Engage@winnipeg.ca or 204-986-4243.

For more information, visit: winnipeg.ca/engagebudget2019 winnipeg.ca/engagebudget2019 For more information, visit: winnipeg.ca/engagebudget2019 For more information, visit: For more information, visit: winnipeg.ca/engagebudget2019 winnipeg.ca/engagebudget2019 For more information, visit: winnipeg.ca/engagebudget2019 winnipeg.ca/engagebudget2019 For more information, visit: winnipeg.ca/engagebudget2019 For more information, visit: winnipeg.ca/engagebudget2019 For more information, visit: winnipeg.ca/engagebudget2019 winnipeg.ca/engagebudget2019 For more information, visit: For more information, visit: winnipeg.ca/engagebudget2019 winnipeg.ca/engagebudget2019 For more information, visit: For more information, visit: winnipeg.ca/engagebudget2019 For more information, visit: For more information, visit:



## **Budget 2019 Engagement**

## Winnipeg: What are your budget 2019 priorities?



Complete an online survey



Visit a pop-up event to discuss and share your priorities



Take part in a public workshop

## **Public Workshop**

Date: Wednesday, May 16, 2018

Time: 6 p.m. - 8 p.m.

Location: Millennium Library, Carol Shields Auditorium,

251 Donald St.

Format: Presentation at 6 p.m. followed by small group discussions\*

## For more information, visit winnipeg.ca/engagebudget2019

For inquiries or for those who require alternate formats or interpretation in order to participate, please contact City-Engage@winnipeg.ca or 204-986-4243.

<sup>\*</sup> To attend the workshop, RSVP by email or phone by May 11, 2018.



## **Pop-up Event Schedule**

Location	Ward	Date	Time
Henderson Library,	North Kildonan	April 25, 2018	2 p.m. – 4 p.m.
1050 Henderson Hwy.			
Seven Oaks SportsPlex,	Old Kildonan	April 25, 2018	5 p.m. – 7 p.m.
745 Kingsbury Ave.			
Monroe Library,	Elmwood – East	April 26, 2018	1 p.m. – 3 p.m.
489 London St.	Kildonan		
St. James Assiniboia Centennial	St. Charles	April 26, 2018	5 p.m. – 7 p.m.
Pool			
644 Parkdale St.			
West Kildonan Library,	Mynarski	April 30, 2018	1:30 p.m. – 3:30 p.m.
365 Jefferson Ave.			
Charleswood Library,	Charleswood –	May 1, 2018	2 p.m. – 4 p.m.
4910 Roblin Blvd. #6	Tuxedo – Whyte Ridge		
Sergeant Tommy Prince Place,	Point Douglas	May 2, 2018	5 p.m. – 7 p.m.
90 Sinclair St.			
Cindy Klassen Recreation	Daniel McIntyre	May 3, 2018	5 p.m. – 7 p.m.
Complex,			
999 Sargent Ave.			
Centre Culturel Franco-	St. Boniface	May 4, 2018	4 p.m. – 6 p.m.
Manitobain,			
340 Provencher Blvd.			
Eagles Club (St. Norbert	South Winnipeg – St.	May 5, 2018	10 a.m. – 12 p.m.
Farmers' Market),	Norbert		
3459 Pembina Hwy.			
CF Polo Park, community booth,	St. James –	May 5, 2018	1 p.m 3 p.m.
1485 Portage Ave.	Brooklands - Weston		
Crescentwood Community	River Heights – Fort	May 7, 2018	5 p.m. – 7 p.m.
Centre,	Garry		
1170 Corydon Ave.			
Kildonan Place,	Transcona	May 10, 2018	4 p.m. – 6 p.m.
1555 Regent Ave. W.			
Norberry-Glenlee Community	St.Vital	May 12, 2018	10:30 a.m. – 12:30 p.m.
Centre,			
26 Molgat Ave.			
Fort Rouge Leisure Centre	Fort Rouge – East Fort	May 15, 2018	6 p.m. – 8 p.m.
	Garry		

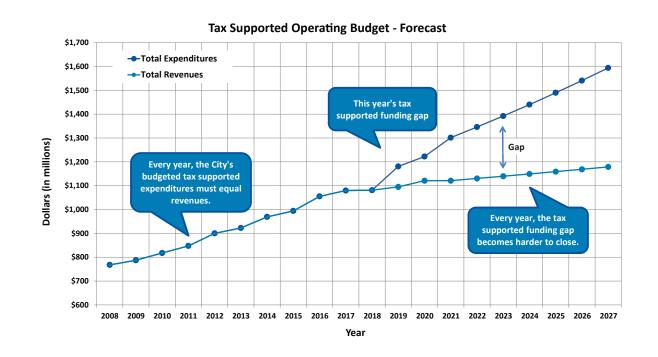


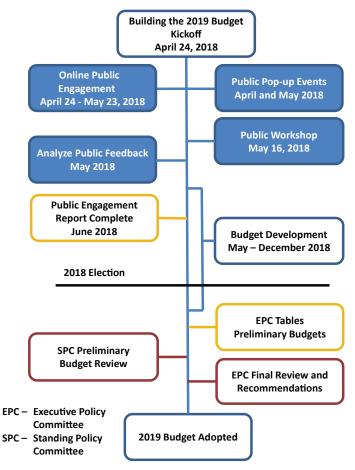


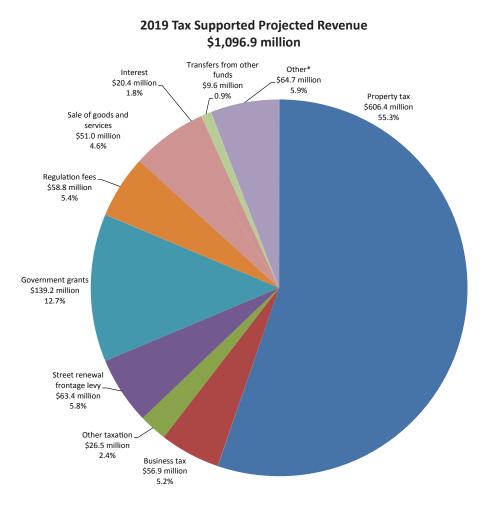
# **Winnipeg** Budget 2019 Engagement

The City of Winnipeg is preparing its annual budget for 2019.

- We are facing a projected shortfall of \$85.9 million in the tax-supported operating budget in 2019 and an infrastructure deficit of approximately \$6.9 billion over a 10 year capital plan.
- The City's financial challenges cannot be fixed overnight, but we can start with the 2019 budget process.

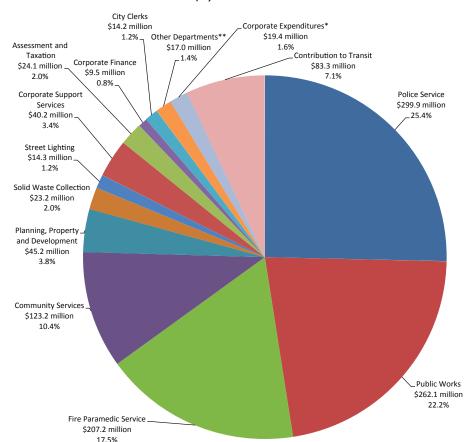






#### \* Includes dividends from utilities, annual payment from the sale of Winnipeg Hydro and miscellaneous department revenue

## **2019 Tax Supported Projected Expenditures** \$1,182.8 million



<sup>\*</sup> Fixed corporate costs

<sup>\*\*</sup> Includes Chief Administrative Offices, Mayor's Office, Audit, Office of Policy & Strategic Initiatives, Legal Services, Museums



# **Engage Budget 2019**



Last year, Engage Budget 2018 survey respondents told us these were their top twelve priority service areas.

What do you think the average homeowner's tax bill\* pays towards each City service per month? Looking at the 2018 Basket of Tax-Supported City Services, would the average homeowner pay **more** or **less** than the amount on the card?

\*Based on a \$1,733.47 city property tax bill for the average home assessed at \$296,560 in 2018.



## More!

\$13 of the average homeowner's tax bill every month.



## Less!

Actual cost is \$12 of the average homeowner's tax bill every month.



## Less!

Actual cost is **\$0.23** of the average homeowner's tax bill every month.



## Less!

**\$0.27** of the average homeowner's tax bill every month.



## More!

\$0.70 of the average homeowner's tax bill every month.



## More!

Actual cost is

\$6 of the
average
homeowner's tax
bill every month.



## More!

Actual cost is

\$44 of the
average
homeowner's tax
bill every month.



## Less!

Actual cost is

\$6 of the
average
homeowner's tax
bill every month.



## Less!

Actual cost is

\$2 of the
average
homeowner's tax
bill every month.



## More!

Actual cost is

\$3 of the
average
homeowner's tax
bill every month.



## Less!

Actual cost is

\$1 of the
average
homeowner's tax
bill every month.



## Less!

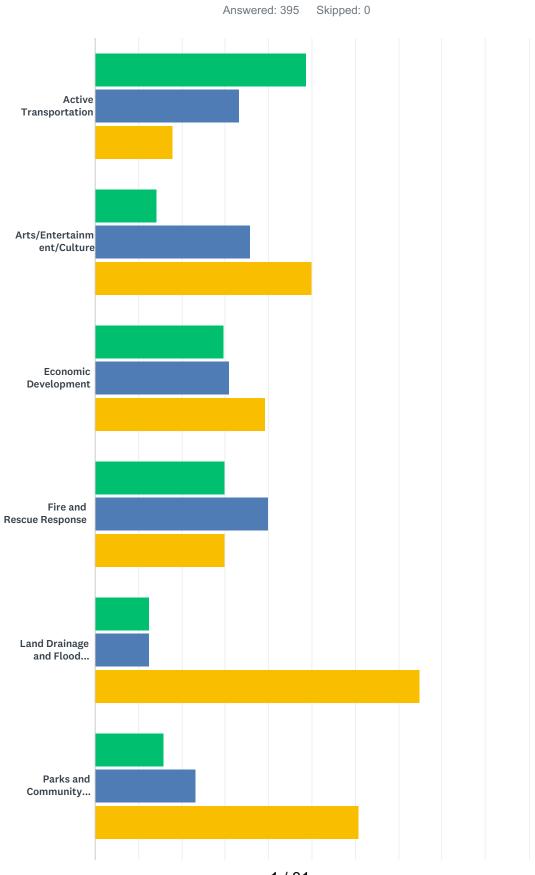
Actual cost is

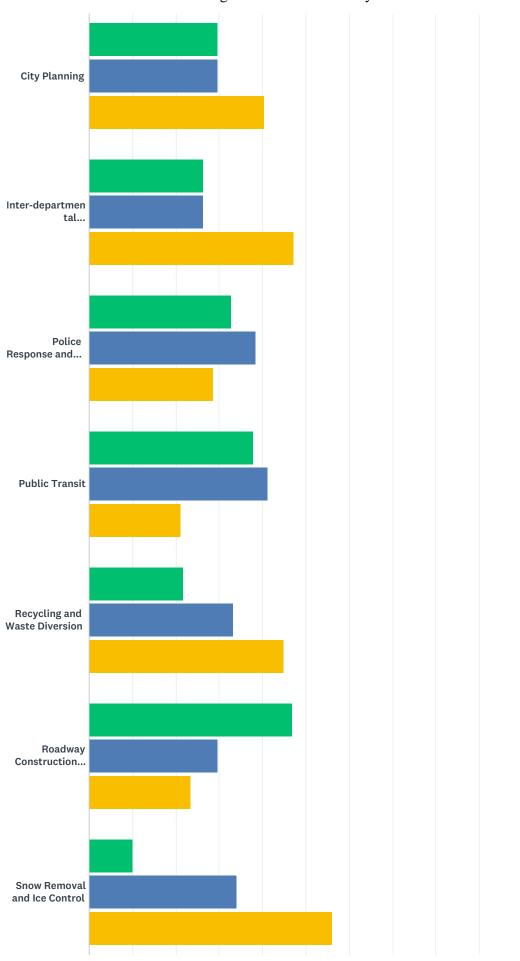
\$5 of the
average
homeowner's tax
bill every month.

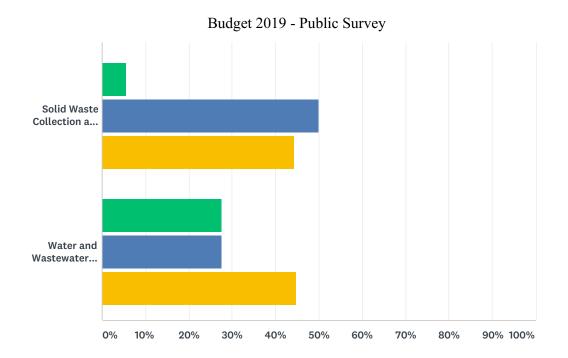
winnipeg.ca/engagebudget2019



## Q1 What do you consider to be the most important issue or concern facing our city today? Please choose your top 3 priorities below.







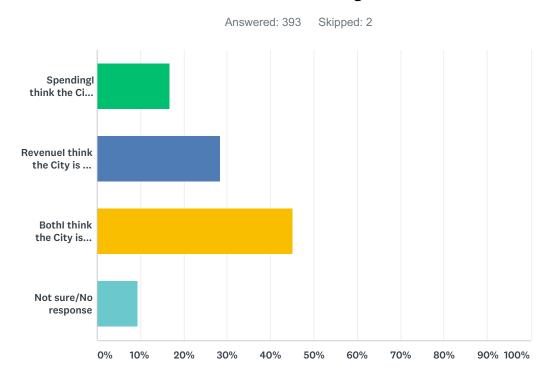
First Priority Second Priority Third Priority

	FIRST PRIORITY	SECOND PRIORITY	THIRD PRIORITY	TOTAL
Active Transportation	48.68%	33.33%	17.99%	
	92	63	34	189
Arts/Entertainment/Culture	14.29%	35.71%	50.00%	
	6	15	21	42
Economic Development	29.76%	30.95%	39.29%	
	25	26	33	84
Fire and Rescue Response	30.00%	40.00%	30.00%	
	9	12	9	30
Land Drainage and Flood Control	12.50%	12.50%	75.00%	
	1	1	6	8
Parks and Community Facilities	15.85%	23.17%	60.98%	
	13	19	50	82
City Planning	29.81%	29.81%	40.38%	
	31	31	42	104
Inter-departmental Coordination	26.32%	26.32%	47.37%	
	5	5	9	19
Police Response and Crime Prevention	32.86%	38.57%	28.57%	
	23	27	20	70
Public Transit	37.80%	41.15%	21.05%	
	79	86	44	209
Recycling and Waste Diversion	21.67%	33.33%	45.00%	
- 100 journing area 11 acts 2 11 c. c. c.	13	20	27	60
Roadway Construction and Maintenance	46.91%	29.63%	23.46%	
	76	48	38	162
Snow Removal and Ice Control	10.00%	34.00%	56.00%	
	5	17	28	50
Solid Waste Collection and Disposal	5.56%	50.00%	44.44%	
	1	9	8	18

## Budget 2019 - Public Survey

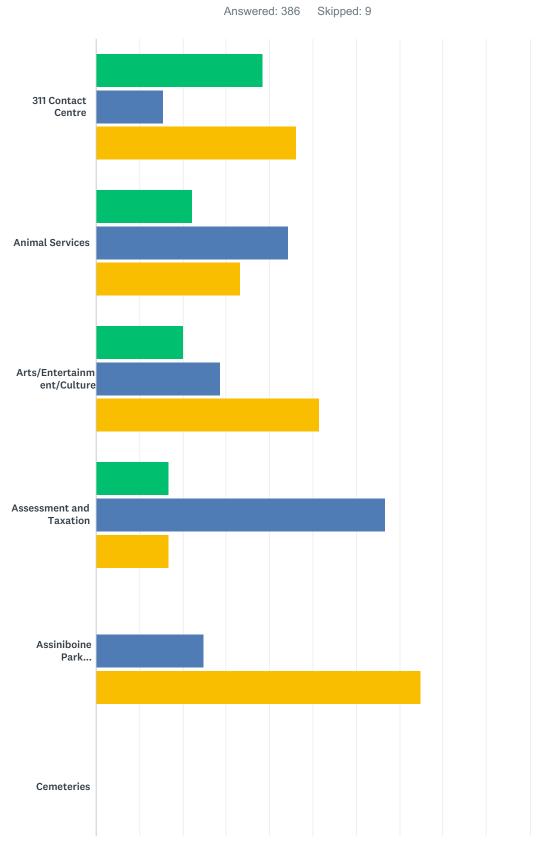
Water and Wastewater Treatment	27.59%	27.59%	44.83%	
	16	16	26	58

## Q2 In your opinion, is Winnipeg facing a 'spending challenge,' or a 'revenue challenge?'



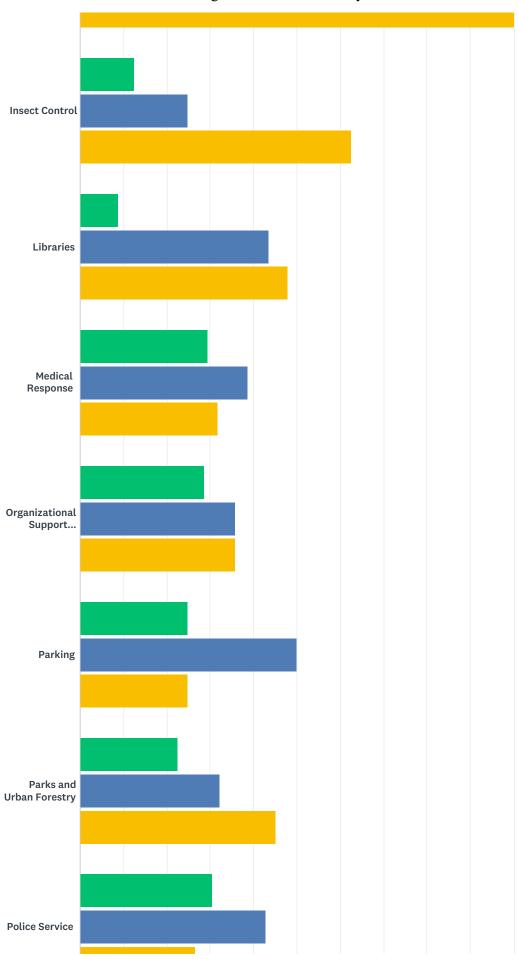
ANSWER CHOICES		RESPONSES	
Spendingl think the City is spending too much on services and programs and should focus efforts on reducing spending.	16.79%	66	
Revenuel think the City is not raising enough revenue to provide the level of service and programs needed and should place efforts on increasing revenue.	28.50%	112	
Bothl think the City is facing both spending and revenue challenges.	45.29%	178	
Not sure/No response	9.41%	37	
TOTAL		393	

# Q3 Considering the issues facing Winnipeg today, what service areas should the City focus on the most? Please select your top 3 priorities below.

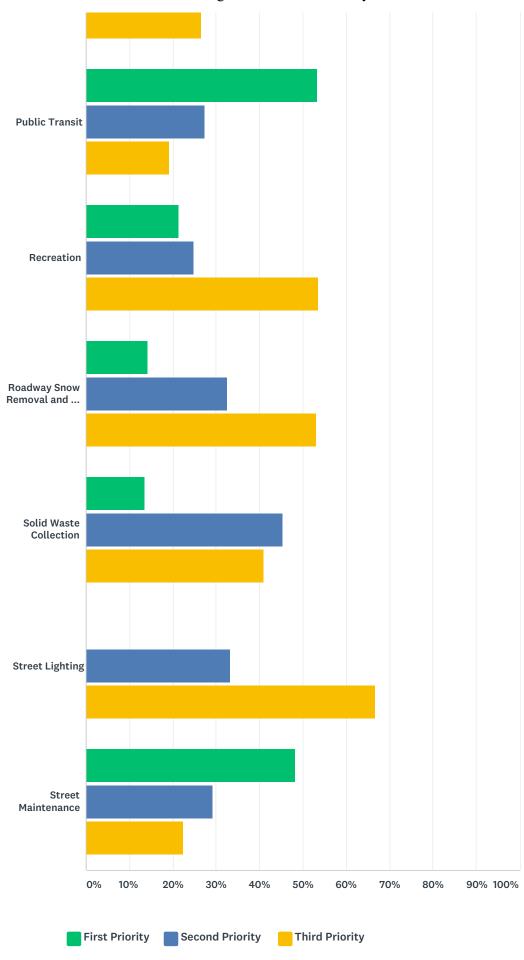


Budget 2019 - Public Survey City Beautification City Planning Community Livability Council Services Economic Development Fire Services

**Golf Services** 



Budget 2019 - Public Survey



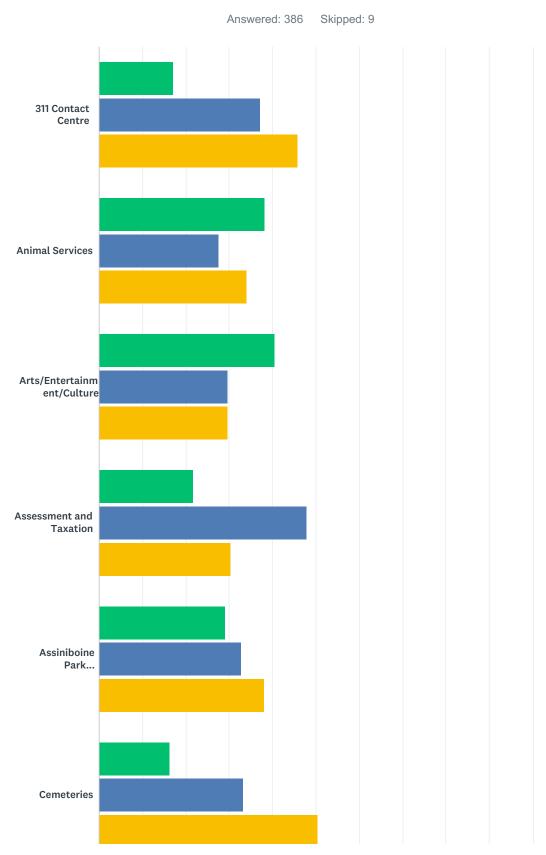
#### Budget 2019 - Public Survey

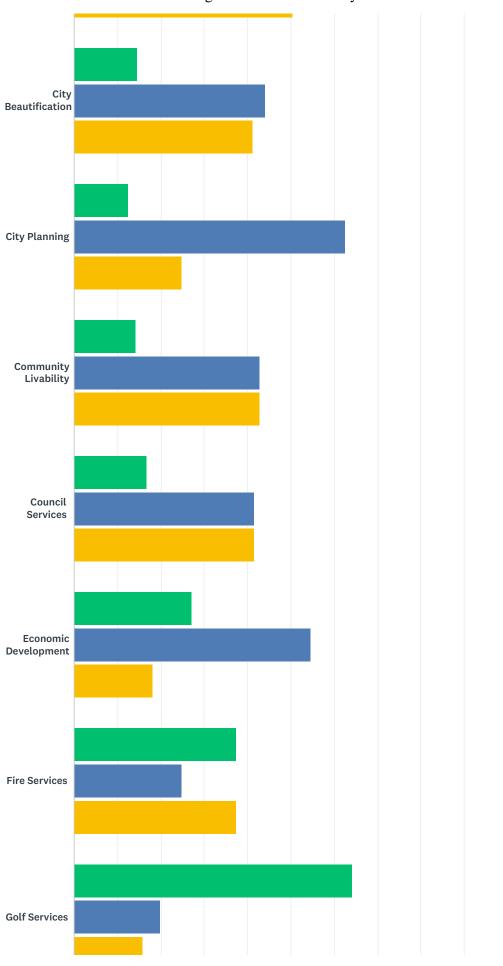
	FIRST PRIORITY	SECOND PRIORITY	THIRD PRIORITY	TOTAL
311 Contact Centre	38.46% 5	15.38% 2	46.15% 6	13
Animal Services	22.22% 2	44.44% 4	33.33% 3	9
Arts/Entertainment/Culture	20.00% 7	28.57% 10	51.43% 18	35
Assessment and Taxation	16.67% 2	66.67% 8	16.67% 2	12
Assiniboine Park Conservancy	0.00%	25.00% 1	75.00% 3	4
Cemeteries	0.00%	0.00%	0.00%	0
City Beautification	14.29% 4	39.29% 11	46.43% 13	28
City Planning	28.77% 42	34.93% 51	36.30% 53	146
Community Livability	31.82% 35	38.18% 42	30.00% 33	110
Council Services	0.00%	0.00%	100.00%	1
Economic Development	26.19% 22	36.90% 31	36.90% 31	84
Fire Services	30.00%	10.00% 1	60.00%	10
Golf Services	0.00%	0.00%	100.00%	1
Insect Control	12.50% 2	25.00% 4	62.50% 10	16
Libraries	8.70% 2	43.48% 10	47.83% 11	23
Medical Response	29.55% 13	38.64% 17	31.82% 14	44
Organizational Support Services	28.57% 4	35.71% 5	35.71% 5	14
Parking	25.00% 3	50.00% 6	25.00% 3	12
Parks and Urban Forestry	22.58% 14	32.26% 20	45.16% 28	62
Police Service	30.61% 15	42.86% 21	26.53% 13	49
Public Transit	53.36% 119	27.35% 61	19.28% 43	223
Recreation	21.43%	25.00% 7	53.57% 15	28
Roadway Snow Removal and Ice Control	14.29%	32.65% 16	53.06% 26	49
Solid Waste Collection	13.64%	45.45% 10	40.91%	22

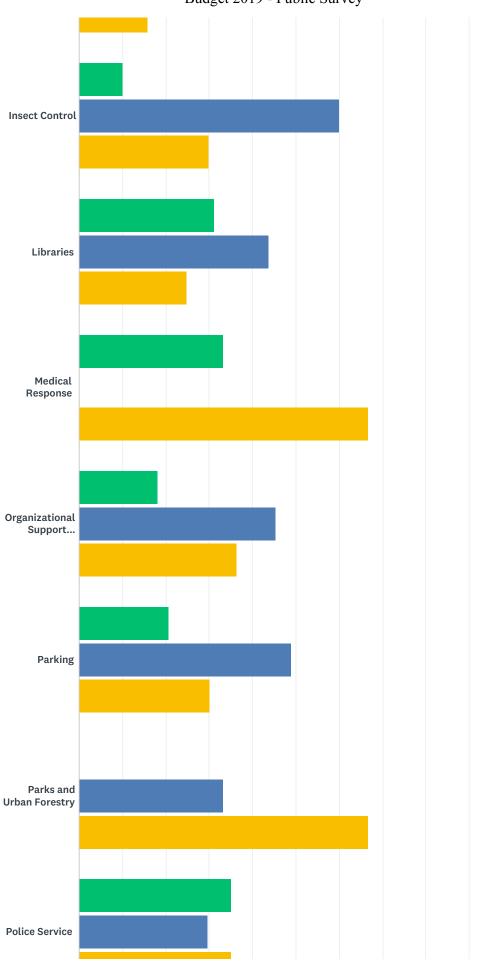
#### Budget 2019 - Public Survey

Street Lighting	0.00% 0	33.33% 2	66.67% 4	6
Street Maintenance	48.41% 76	29.30% 46	22.29% 35	157

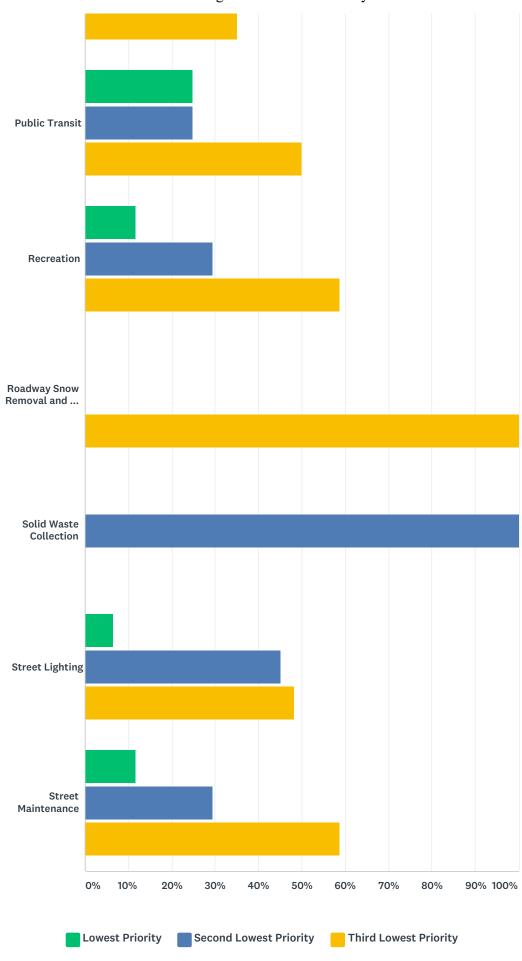
Q4 Considering the issues facing Winnipeg today, what service areas should the city focus on the least? Please select your bottom 3 priorities below.







Budget 2019 - Public Survey



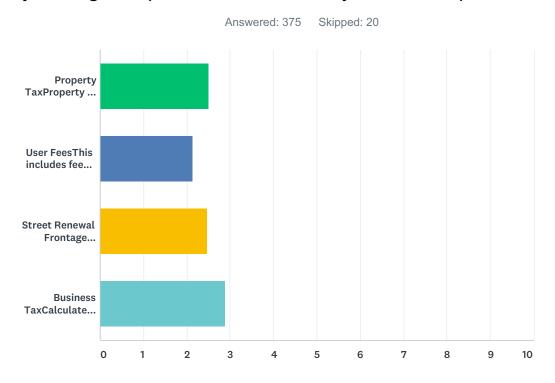
#### Budget 2019 - Public Survey

	LOWEST PRIORITY	SECOND LOWEST PRIORITY	THIRD LOWEST PRIORITY	TOTAL
311 Contact Centre	17.14% 6	37.14% 13	45.71% 16	35
Animal Services	38.30% 18	27.66% 13	34.04% 16	47
Arts/Entertainment/Culture	40.63% 26	29.69% 19	29.69% 19	64
Assessment and Taxation	21.74% 5	47.83% 11	30.43% 7	23
Assiniboine Park Conservancy	29.11% 23	32.91% 26	37.97% 30	79
Cemeteries	16.28% 21	33.33% 43	50.39% 65	129
City Beautification	14.71% 5	44.12% 15	41.18% 14	34
City Planning	12.50% 1	62.50% 5	25.00% 2	8
Community Livability	14.29% 1	42.86% 3	42.86% 3	7
Council Services	16.83% 17	41.58% 42	41.58% 42	101
Economic Development	27.27% 3	54.55% 6	18.18% 2	11
Fire Services	37.50% 9	25.00% 6	37.50% 9	24
Golf Services	64.19% 190	19.93% 59	15.88% 47	296
Insect Control	10.00%	60.00% 12	30.00% 6	20
Libraries	31.25% 5	43.75% 7	25.00% 4	16
Medical Response	33.33% 1	0.00%	66.67% 2	3
Organizational Support Services	18.18%	45.45% 10	36.36% 8	22
Parking	20.75%	49.06% 52	30.19% 32	106
Parks and Urban Forestry	0.00%	33.33% 1	66.67% 2	3
Police Service	35.19% 19	29.63% 16	35.19% 19	54
Public Transit	25.00%	25.00%	50.00%	8
Recreation	11.76%	29.41%	58.82% 10	17
Roadway Snow Removal and Ice Control	0.00%	0.00%	100.00%	2

#### Budget 2019 - Public Survey

Solid Waste Collection	0.00%	100.00%	0.00%	
	0	1	0	1
Street Lighting	6.45%	45.16%	48.39%	
	2	14	15	31
Street Maintenance	11.76%	29.41%	58.82%	
	2	5	10	17

# Q5 Other than increased funding from other levels of government, please rank the following revenue sources in order of preference where 1 is your highest preference and 4 is your lowest preference.

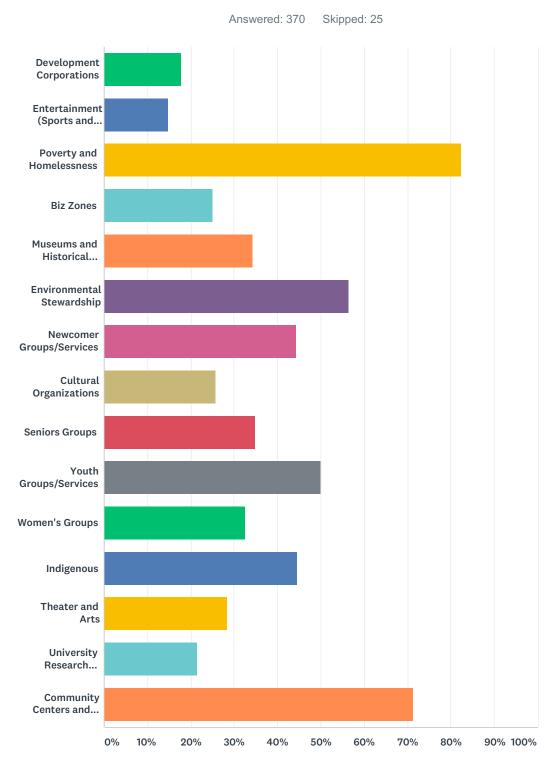


	1	2	3	4	TOTAL	SCORE
Property TaxProperty tax is based on the assessed value of your property and buildings on it.	26.67% 100	22.67% 85	25.60% 96	25.07% 94	375	2.51
User FeesThis includes fees such as the cost of using a City owned pool or gym, the cost to use Winnipeg Transit, fees and permit costs, etc.	20.27% 76	18.93% 71	15.47% 58	45.33% 170	375	2.14
Street Renewal Frontage LevyThe levy is calculated based on the extent to which a property fronts a street in which water mains or sewer mains have been placed (i.e. linear frontage measurement). The revenue collected is used for the upgrading, repair, replacement and maintenance of City streets and sidewalks.	13.60% 51	32.53% 122	40.27% 151	13.60% 51	375	2.46
Business TaxCalculated based on the annual rental value of a business.	39.47% 148	25.87% 97	18.67% 70	16.00% 60	375	2.89

### Q6 If you would like to explain your ranking, please do so in the box below.

Answered: 94 Skipped: 301

# Q7 The City provides grants to a number of groups each year. In your opinion, which of these are the most important? Please check all that apply.

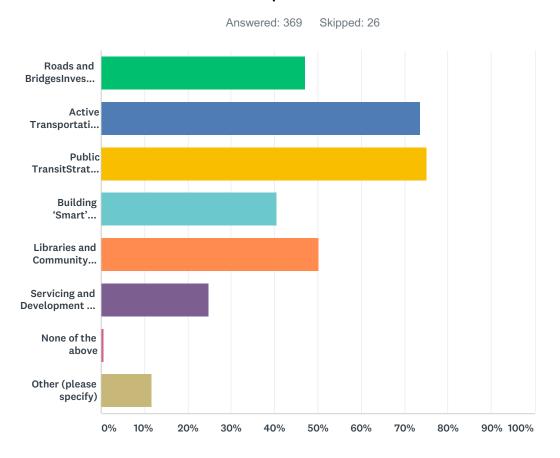


ANSWER CHOICES	RESPONSES	
Development Corporations	17.84%	66

#### Budget 2019 - Public Survey

Entertainment (Sports and Related Development)	14.86%	55
Poverty and Homelessness	82.43%	305
Biz Zones	25.14%	93
Museums and Historical Preservation	34.32%	127
Environmental Stewardship	56.49%	209
Newcomer Groups/Services	44.32%	164
Cultural Organizations	25.68%	95
Seniors Groups	34.86%	129
Youth Groups/Services	50.00%	185
Women's Groups	32.70%	121
Indigenous	44.59%	165
Theater and Arts	28.38%	105
University Research Partnerships	21.62%	80
Community Centers and Neighborhood Associations	71.35%	264
Total Respondents: 370		

Q8 Where should Winnipeg focus strategic investment for the future? Strategic investment is putting funds towards areas of development that grow our city, enhance our citizens' lives and realize long term returns on investment. Please select all strategic investment areas you think are important.

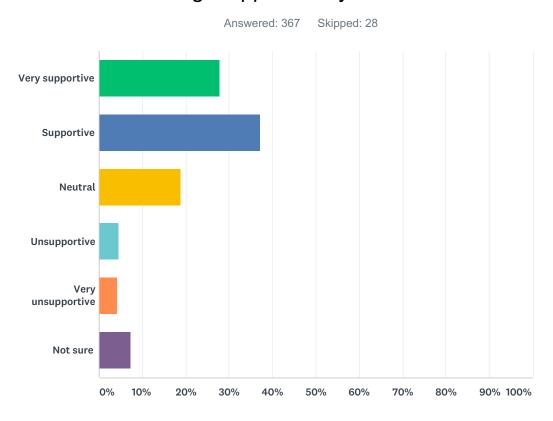


ANSWER CHOICES	RESPON	ISES
Roads and BridgesInvestment in roads and bridges that is based on evidence and supports the local economy, travel, trade, and investment in the community.	47.15%	174
Active TransportationA variety of transportation options ensures people are not dependent on one single mode of travel and will reduce Winnipeg's reliance on automobile travel.	73.71%	272
Public TransitStrategic investment to create a more reliable, competitive, and convenient alternative to driving, but to also catalyze urban transformation and intensification along major transit corridors and promote transit-supportive development throughout Winnipeg.	75.07%	277
Building 'Smart' CitiesUsing technology to increase efficiency and/or connectivity. Initiatives like the City of Winnipeg's new Transportation Management Centre are an example.	40.65%	150
Libraries and Community FacilitiesStrategic investment in libraries and community facilities involves strengthening strategic partnerships to better meet the needs of the community and build healthier communities.	50.14%	185
Servicing and Development of LandsImproving new and infill lands to attract residents and businesses. Examples include employment and residential lands, and downtown development.	24.93%	92
None of the above	0.54%	2

#### Budget 2019 - Public Survey

Other (please specify)	11.65%	43
Total Respondents: 369		

Q9 The City of Winnipeg currently balances the budget on an annual basis. The City is considering moving to a multi-year (3 year) budget process in which a three-year balanced budget would be approved by Council and would be revisited each year to adjust for changes. Moving to multi-year budget would be more work upfront, but would provide predictability for tax payers on levels of service, property taxes, and user fees. Please indicate your level of support for a three year balanced budget approved by Council:

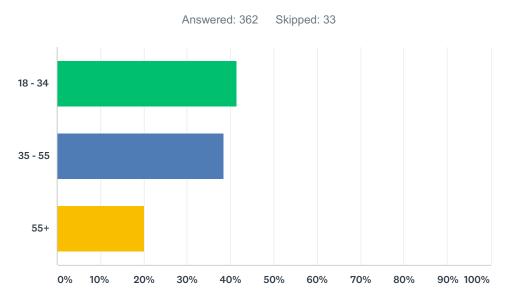


ANSWER CHOICES	RESPONSES	
Very supportive	27.79%	102
Supportive	37.33%	137
Neutral	18.80%	69
Unsupportive	4.63%	17
Very unsupportive	4.09%	15
Not sure	7.36%	27
TOTAL		367

#### Q10 Do you have anything else you would like to add?

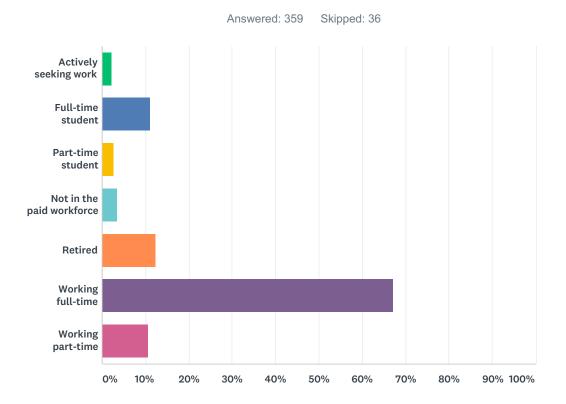
Answered: 80 Skipped: 315

#### Q11 What is your age?



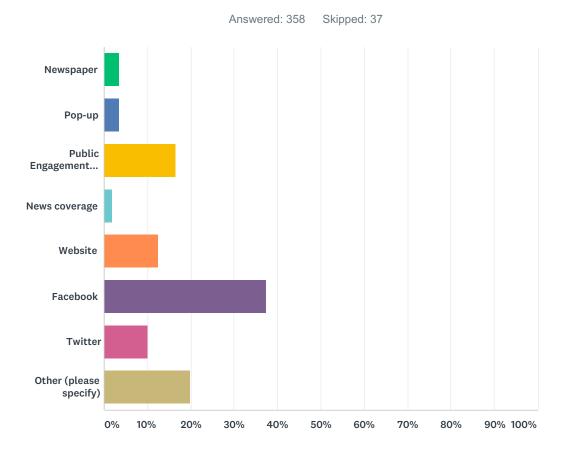
ANSWER CHOICES	RESPONSES	
18 - 34	41.44%	150
35 - 55	38.40%	139
55+	20.17%	73
TOTAL		362

#### Q12 Please indicate your employment status. Please check all that apply.



ANSWER CHOICES	RESPONSES	
Actively seeking work	2.23%	8
Full-time student	11.14%	40
Part-time student	2.79%	10
Not in the paid workforce	3.62%	13
Retired	12.26%	44
Working full-time	67.13%	241
Working part-time	10.58%	38
Total Respondents: 359		

## Q13 How did your hear about the budget consultation? Please check all that apply.

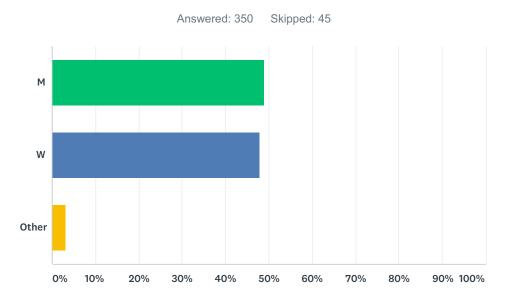


ANSWER CHOICES	RESPONSES	
Newspaper	3.63%	13
Pop-up	3.63%	13
Public Engagement Newsletter	16.48%	59
News coverage	1.96%	7
Website	12.57%	45
Facebook	37.43%	134
Twitter	10.06%	36
Other (please specify)	19.83%	71
Total Respondents: 358		

#### Q14 Please provide the first three characters of your postal code.

Answered: 345 Skipped: 50

#### Q15 Please indicate your gender.



ANSWER CHOICES	RESPONSES	
M	48.86%	171
W	48.00%	168
Other	3.14%	11
TOTAL		350

## Q16 If you are interested in receiving further communications regarding the 2018 budget, please provide your contact information.

Answered: 61 Skipped: 334

ANSWER CHOICES	RESPONSES	
Name	100.00%	61
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	61
Phone Number	0.00%	0





City of Winnipeg

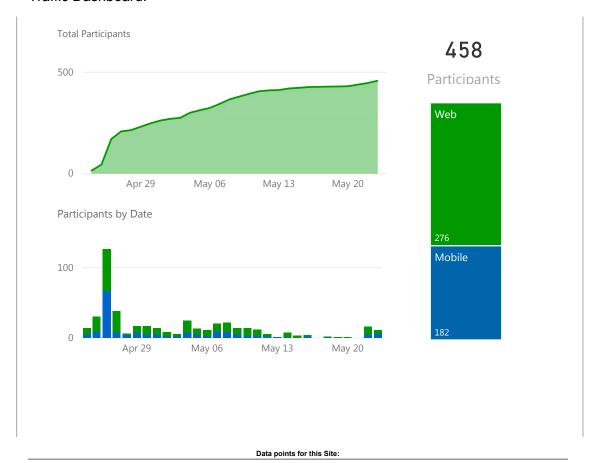
#### Budget 2019

🛗 Apr 24, 18 - May 23, 18

Screen 1 / Site Traffic



#### Traffic Dashboard.



Participants: 455 All data points: 8579 All comments: 387



Apr 24, 18 - May 23, 18 Screen 1 / Site Traffic

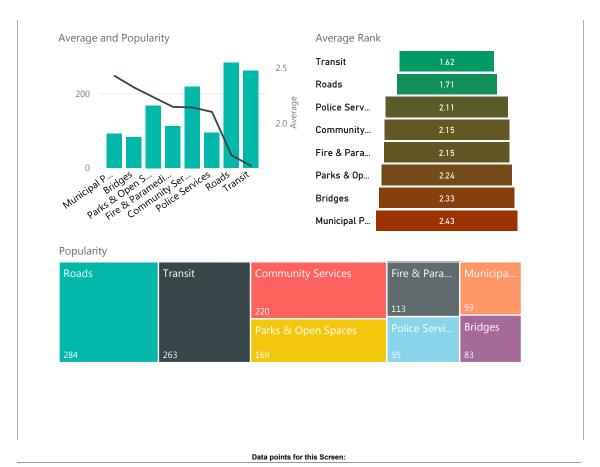
#### April 2018

Date	24	25	26	27	28	29	30
Participants	14	30	126	38	6	17	17

#### May 2018

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Participants	14	8	5	25	13	11	20	22	14	14	12	5	1	8	3	4	0	2	1	1	0	16	8





Rankings: 1314 Comments: 157

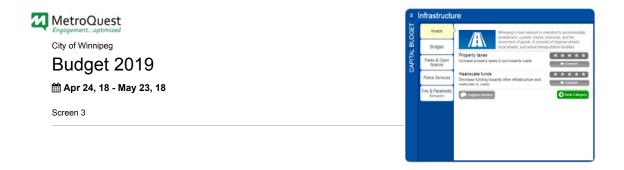


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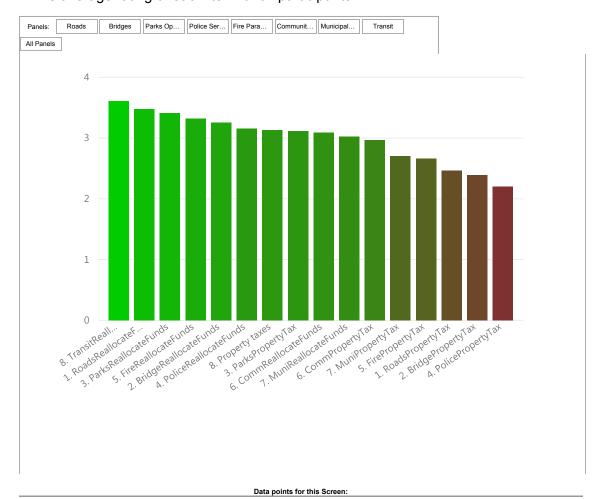
max Apr 24, 18 - May 23, 18 Screen 2

◆ Below: Each ranking item, showing how often each item was ranked in each position, ordered by average. Note that 1 is the highest rank.

Transit		Roads		Police Services	s	Community Serv	ices
145 (55%)	1	143 (51%)	1	29 (31%)	1	48 (22%)	1
73 (28%)	2	76 (27%)	2	27 (28%)	2	92 (42%)	2
45 (17%)	3	63 (22%)	3	39 (41%)	3	79 (36%)	3
Times ranked: 263		Times ranked: 282		Times ranked: 95		Times ranked: 219	
Average rank: 1.620		Average rank: 1.716		Average rank: 2.105		Average rank: 2.142	
Fire & Paramedic S	erv	Parks & Open Sp	aces	Bridges		Municipal Prope	rties
28 (25%)	1	29 (17%)	1	7 (8%)	1	16 (17%)	1
39 (35%)	2	69 (41%)	2	42 (51%)	2	21 (23%)	2
45 (40%)	3	69 (41%)	3	34 (41%)	3	56 (60%)	3
Times ranked: 112		Times ranked: 167		Times ranked: 83		Times ranked: 93	
Average rank: 2.152		Average rank: 2.240		Average rank: 2.325		Average rank: 2.430	



#### The average rating of each item for all participants.



Ratings: 2132 Comments: 230



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m Apr 24, 18 - May 23, 18 Screen 3

◆ Below: Each rating item, showing how many times each item was given each rating, sorted by average rating.

#### Roads

Ro	adsl	Prop	erty1	Гах	RoadsReallocateFu							
1	2	3	4	5	1	2	3	4	5			
	41 (18%)		30 (13%)	20 (9%)			62 (27%)		64 (28%)			
	s rate age ra		3 2.475	5	Time: Avera				1			

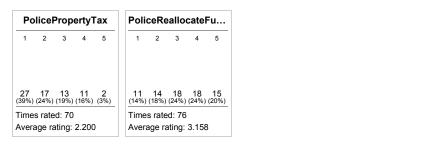
#### **Bridges**



#### Parks Open Spaces

Pa	rksF	rop	ertyT	ах	Parl	ksRe	allo	catel	Fu
1	2	3	4	5	1	2	3	4	5
26 (19%)	20 (15%)	36 (26%)		32 (23%)	7 (5%)		50 (36%)	30 (22%)	31 ) (22%)
Times				,		s rate			0

#### Police Services



Fire Paramedic Services

FirePropertyTax	FireReall
1 2 3 4 5	1 2
19 15 32 12 6 (23%) (18%) (38%) (14%) (7%)	7 12 (8%) (13%) (
Times rated: 84	Times rated
Average rating: 2.655	Average rat

Fire	Real	loca	iteFu	ınds					
1	2	3	4	5					
	12 (13%)								
Times rated: 90									
Avera	age ra	iting:	3.322	2					

#### **Community Services**

1 2 3 4 5  33 34 48 33 31 (18%) (19%) (27%) (18%) (17%)	Со	mmF	Prop	erty <sup>-</sup>	Гах
	1	2	3	4	5
	Avera	ige ra	iting:	2.972	2

CommReallocateFu										
1	2	3	4	5						
	36 (20%)			31 (17%)						
Time	Times rated: 182									
Avera	age ra	ating:	3.082	2						

#### **Municipal Properties**

М	uniP	rope	ertyT	ах
1	2	3	4	5
	16 (22%)		11 (15%)	7 (9%)
Time		<b>.</b>		6

Mun	iRea	lloca	ateF	unds
1	2	3	4	5
	19 (26%)			
Time	s rate	d: 74		
Avera	age ra	ating:	3.014	ļ

#### Transit

ı	Prop	erty	taxe	s
1	2	3	4	5
	39 (17%)			
Time	s rate	d: 22	7	
Average rating: 3.132				





#### Budget Dashboard.

Budget Spent	Total 🔻	Average of To	Median of To	%GT Tot
Public Works	10,057.00	42	.80 32.00	18.76%
Public Transit	8,652.00	37	.29 30.00	16.14%
Community Services	7,578.00	33	.98 24.00	14.14%
Fire Paramedic Service	6,844.00	31	.11 21.00	12.77%
Police Service	6,432.00	28	.46 20.00	12.00%
Planning Property and Development	5,752.00	28	.48 20.00	10.73%
Solid Waste Collection	4,812.00	24	.68 16.00	8.98%
Support and other fixed charges	3,483.00	19	.68 11.00	6.50%
Total	53,610.00	31.	35 22.00	100.00%
Public Works	Community S	Services		Solid Wast
	7.570			
10,057	7,578		0, <del>1</del> 32	4,812
10,057 Public Transit	Fire Paramed		Planning Property	
		ic Service		

Data points for this Screen:

Data points: 3587



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m Apr 24, 18 - May 23, 18 Screen 4

1 Distributions of the number of items dropped into each category.

'Amount' refers to the number of chips/coins dropped into a category, and 'Count' is the number of participants that used that many chips/coins in that category.

#### **Community Services**

Count: 28 11 5 6 7 10 1 36 18 20 14 6 4 1 60 21 33 16 5 7 1 32 12 8 3 5 2 1 10 7 1 Amount: 0 1 2 3 4 5 7 10 11 12 13 14 15 16 20 21 22 23 24 25 27 30 31 32 33 34 35 37 40 41 42

1 1 3 1 1 1 44 45 50 70 80 141

Participants: 399 Total: 7544 Average 18.907

#### Fire Paramedic Service

Count: 37 6 11 2 7 6 4 2 36 21 28 12 9 8 2 54 33 34 10 5 4 1 36 7 2 2 3 7 2 1 3 Amount: 0 1 2 3 4 5 6 7 10 11 12 13 14 15 17 20 21 22 23 24 25 26 30 31 32 33 34 40 43 44 50

2 1 1 52 54 72

Participants: 399 Total: 6809 Average 17.065

#### **Planning Property and Development**

Count: 32 19 10 12 7 8 2 1 1 1 56 34 33 16 5 8 1 1 1 5 6 26 18 8 2 2 2 4 2 1 2 2 3 1 Amount: 0 1 2 3 4 5 6 7 9 10 11 12 13 14 15 16 17 18 20 21 22 23 24 30 31 32 33 34 36 40 43

1 1 1 1 1 44 45 50 60 92

Participants: 399 Total: 5719 Average 14.333

#### Police Service

Count: 40 13 11 7 7 8 2 1 43 19 25 21 7 11 1 51 23 24 7 4 6 1 1 22 11 2 11 1 1 2 7

Amount: 0 1 2 3 4 5 6 7 10 11 12 13 14 15 16 20 21 22 23 24 25 26 27 30 31 32 33 34 35 38 40

1 1 3 1 1 1 45 47 50 55 60 67

Participants: 398 Total: 6402 Average 16.085

#### **Public Transit**

Count: 39 10 3 3 4 7 3 29 20 15 9 8 10 1 1 40 19 18 11 7 3 1 2 1 37 10 12 7 5 4 25 Amount: 0 1 2 3 4 5 6 10 11 12 13 14 15 16 19 20 21 22 23 24 25 26 27 29 30 31 32 33 34 35 40

5 4 2 2 1 1 1 4 2 1 2 2 3 1 1 1 1 41 42 43 44 45 46 48 50 51 54 60 61 70 71 84 108 132

Participants: 398 Total: 8632 Average 21.688

#### **Public Works**

Count: 22 4 2 1 2 2 21 18 14 11 4 2 1 2 63 23 31 18 8 4 1 2 2 38 16 10 6 7 1 21 1 4

Amount: 0 1 2 3 4 5 10 11 12 13 14 15 17 18 20 21 22 23 24 25 27 28 30 31 32 33 35 36 40 41 43

Participants: 399 Total: 10021 Average 25.115

#### S4\_Remaining

1 2 1 1 1 3 1 3 3 3 3 1 1 1 4
79 81 87 89 93 94 102 113 114 124 133 134 143 144

Participants: 398 Total: 4040 Average 10.151

Solid Waste Collection

Count: 39 14 9 10 6 9 5 2 63 48 39 27 12 12 4 1 48 14 18 6 1 1 7 2 2
Amount: 0 1 2 3 4 5 6 7 10 11 12 13 14 15 16 17 20 21 22 23 24 27 30 31 40

Participants: 399 Total: 4772 Average 11.960

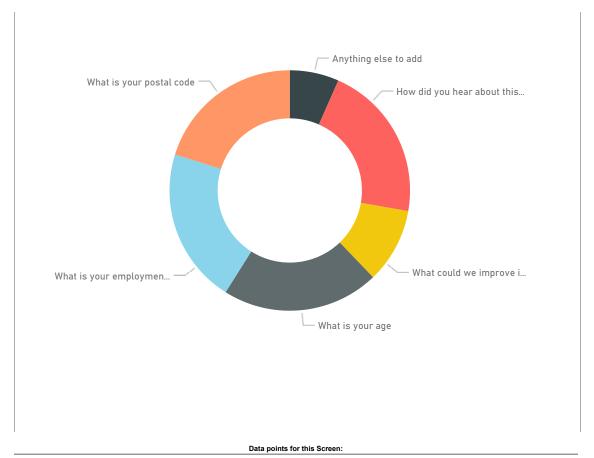
Support and other fixed charges

Count: 68 20 16 13 17 19 2 5 2 89 42 30 21 7 1 1 18 11 5 1 1 7 1 1
Amount: 0 1 2 3 4 5 6 7 8 10 11 12 13 14 15 18 20 21 22 23 25 30 31 40

Participants: 398 Total: 3463 Average 8.701



#### The number of times each question was answered.



Reponses: 1546



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m Apr 24, 18 - May 23, 18 Screen 5

 $\blacklozenge$  Below: Wrap Up questions showing answer breakdowns.

How did you hear about this consultation			
100	Facebook		
88	Other		
39	Website		
37	Newsletter		
27	Twitter		
18	Newspaper		
7	Popup		
4	News coverage		
320	Total		

What is your age		
133	1834	
124	3555	
63	55	
320	Total	

What is your employment status		
200	Working fulltime	
37	Retired	
32	Working parttime	
25	Fulltime student	
8	Other	
7	Actively seeking employment	
7	Not in the paid workforce	
316	Total	

Α	Anything else to add				
	Too many responses have been given for this view.				
	See excel download for data.				

# What could we improve in the future Too many responses have been given for this view. See excel download for data.

#### What is your postal code

Too many responses have been given for this view. See excel download for data.



#### **Workshop Notes**

#### **Level of Service**

In the first workshop activity, participants discussed their expected level of service for roads, public transit and emergency services (police and fire paramedic), which account for over 60% of a homeowner's property tax bill. The following is a list of themes that emerged from the activity.

#### Roads

- Inviting public realm that includes local businesses, trees and waste receptacles;
- Improved roadway conditions;
- Immediate snow removal and ice control with priority given to sidewalks and inner city area;
- Greater focus on accessibility and cycling in roadway design; and
- Efficient traffic movement with appropriate speed limits, less signalized intersections and synchronized traffic signals.

#### **Public Transit**

- Amenities that improve comfort and ease of use including heated shelters and transit tools;
- Improved service through frequency and reliability;
- Equitable fares; and
- Public vs. private management.

#### **Emergency Services**

- Crime prevention through social supports;
- · Relationship and trust building;
- · Improved response; and
- Diversity in the workforce.

#### **Tradeoffs**

In the second workshop activity, participants were presented with 11 City service areas and their associated rating from the 2017 citizen satisfaction survey. Participants were then asked to discuss what services need to be improved and what tradeoffs could be made to achieve these improvements. The participants noted that the ratings from the citizen satisfaction survey did not reflect their views and capture local concerns. The participants also indicated that the conversation should be focused on finding additional revenue to enhance city services rather than making tradeoffs. The following are participant's ideas for additional revenue sources to fund some of the City service areas presented in the workshop activity.

#### Major and Residential Streets

- Explore taxes aimed at trucking companies, taxicab companies and bedrooms communities;
- Add a tax on the sale of automotive tires; and
- Invest in existing infrastructure rather than building new infrastructure.

#### Transit

- Increase ridership to increase revenues; and
- · Lower transit fares using increased revenues.

#### Major and Local Parks

Decrease funding to the Assiniboine Park Conservancy and distribute to other City parks;

- Increase recreation and activities for youth like sports teams for the inner city to reduce crime;
   and
- Increase resources to community centres.

#### Libraries

• Spend less on decorations at the libraries so more funds are available to purchase books.

#### Recycling and Garbage Collection

- Introduce deposits on recyclables;
- Introduce composting to reduce the amount of garbage; and
- Use one truck for both garbage and recycling.